



 **Technology**
Technique
09 **Unique**
ADELAIDE



ALIA National Library & Information
Technicians Conference
Adelaide 2009

15-18 September 2009
Adelaide Convention Centre



REGISTRATION BROCHURE

<http://conferences.alia.org.au/libtec2009/>



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Key Dates

- ◆ **Monday 6 July 2009**—Earlybird registration closes
- ◆ **Friday 14 August 2009**—Final submission of all conference papers
- ◆ **Friday 14 August 2009**—Accommodation bookings close

Conference Host

The Australian Library and Information Association (ALIA) is the professional organisation of the Australian library and information services sector. It seeks to empower the profession in the development, promotion and delivery of quality library and information services, through leadership, advocacy and support. For more information, go to <http://www.alia.org.au>.



Conference Organiser

All Occasions Management

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A range of opportunities exist for those wishing to either sponsor or exhibit at the conference. Companies are invited to apply by contacting the Conference Organisers Office. Please email conference@aomevents.com or phone 08 8125 2200.

Invitation from the Convenor

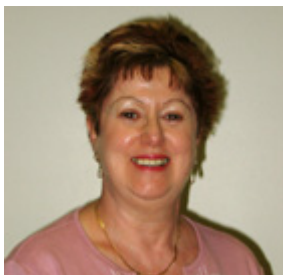
On behalf of the Conference Organising Committee, 'Team Adelaide 2009' I am delighted to have the opportunity to invite you to the 2009 ALIA National Library & Information Technicians Conference.

This year the Conference returns to Adelaide where Library Technicians convened, at the first conference, thirty years ago. Known as the city of food and wine, Adelaide is a compact city situated between the beautiful Adelaide Hills and the long white beaches of the Gulf of St Vincent. Settled in 1836, Adelaide retains much of the charm and tranquillity of the past while offering all the vigour, multicultural diversity and conveniences of a modern city.

The theme of the Conference, *Technology Technique Unique*, aims to provide a program that will challenge ideas, generate discussion and promote new thinking. It will offer delegates a unique experience, address challenges and opportunities provided by fast moving technologies and explore the techniques used to survive and thrive in 2009.

Adelaide 2009 will provide a forum where library and information professionals can debate ideas, network with colleagues, participate in tours of best practice sites, attend a trade exhibition and enjoy social activities at a range of Adelaide venues.

Please join us at the Conference in September 2009 and stay on to enjoy your visit to Adelaide. We, Team Adelaide 2009, look forward to welcoming old friends and meeting new ones.



Conference Convenor
Terri Pamment

Organising Committee

Terri Pamment (Convenor) - University of Adelaide Library

Jeannine Hooper - ALIA South Australian Local Liaison Officer

Jo Corbett - University of Adelaide Library—Elder Music Library

Juliet Giustozzi - University of Adelaide Library—Barr Smith Library

Kath McCulloch - University of Adelaide Library—Barr Smith Library

Robyn Nagel - University of Adelaide Library—Waite Library

Conference Program Overview

Monday 14 September

Pre-conference sessions

- 9:30am-3:00pm **Leadership for Library Technicians**
Ira Raymond Exhibition Room, Barr Smith Library, University of Adelaide
- 6:00pm-7:30pm **ALIA Library Technicians National Advisory Congress**
Room EH1-7, Eleanor Harrauld Building of the Institute of Medical and Veterinary Science, Frome Rd, Adelaide
- Full day **The Acquisitions Continuum: from source to supply and beyond**
Venue: Lecture Theatre E4.10, TAFE SA, Light Square, Adelaide

Tuesday 15 September

Pre-conference tours and social activities

- 9:30am-4:30pm **Library Tours**
Choice of 17 tours departing at various times from the Adelaide Convention Centre.
- 1:00pm-4:00pm **ALIA Boardroom Bound Information Session**
Ira Raymond Exhibition Room, Barr Smith Library, University of Adelaide
- 3:30pm-6:00pm **Registration**
Foyer, Adelaide Convention Centre
- 5:30pm-7:30pm **Welcome Reception**
Adelaide Convention Centre
- 7:30pm **First Timers Dinner**
Quiet Waters Restaurant

Wednesday 16 September

Conference Day 1

- 7:30am **Registration**
Foyer, Adelaide Convention Centre

Disclaimer

The Conference Program Overview was correct at the time of printing, but may change prior to the conference. To access abstracts of the conference papers and workshops please go to <http://conference.alia.org.au/libtec2009/index.php>.

Conference Social Program

Welcome Reception

Tuesday 15 September

Time: 5:30pm-7:30pm

Venue: Hall K, Adelaide Convention Centre

Cost: Inclusive for full registered delegates and students. Additional tickets are required for Day and Student Day registrations, at the cost of \$50.00 per ticket.

Dress: Smart casual

Enjoy great wine, food and light entertainment while meeting other delegates and exploring the trade exhibition.

Conference Dinner

Thursday 17 September

Time: 7:00pm-11:00pm

Venue: Hickinbotham Hall, National Wine Centre

Cost: Inclusive for full registered delegates and students. Additional tickets are required for Day and Student Day registrations, at the cost of \$120.00 per ticket.

Dress: Past 30 years 'retro' theme or smart casual.

Enjoy a festive evening of fine food and wine at the well renowned National Wine Centre. Guests can overlook the

- 9:00am-9:45am **Welcome Session**
- 9:45am-10:25am **Keynote Address: Technology**
- 11:00am-12:30pm **Plenary Session 1**
- 1:30pm-3:00pm **Concurrent Sessions 1, 2 & 3**
- 3:30pm-5:00pm **Concurrent Sessions 4, 5 & 6**

Thursday 17 September

Conference Day 2

- 8:00am **Registration**
Foyer, Adelaide Convention Centre
- 9:00am-10:00am **Dunn and Wilson Oration**
- 10:00am-10:30am **Award Presentation and ALIA National Library Technicians Group Report**
- 11:00am-12:30pm **Plenary Session 2 and Keynote Address: Technique**
- 1:30pm-3:00pm **Concurrent Sessions 7, 8 & 9**
- 3:30pm-5:00pm **Concurrent Sessions 10, 11 & 12**
- 7:00pm-11:00pm **Conference Dinner**
National Wine Centre

Friday 18 September

Conference Day 3

- 8:30am **Registration**
Foyer, Adelaide Convention Centre
- 9:30am-10:10am **Keynote Address: Unique**
- 10:10am-11:00am **Plenary Session 3**
- 11:30am-1:00pm **Concurrent Sessions 13, 14 & 15**
- 2:00pm-3:30pm **Plenary Session 4**
- 3:40pm-4:15pm **Closing Session**
- 4:15pm-5:15pm **Farewell Drinks**

Centre's vineyard, enjoy the atmosphere and dance the night away with the band 'Smarty Boys'. It is 30 years since the first Library and Information Technicians Conference, so celebrate in style by wearing your favourite outfit from the past 30 years. A prize will be awarded for best outfit.

Farewell Drinks

Friday 18 September

Time: 4:15pm-5:15pm

Venue: Adelaide Convention Centre

Cost: Inclusive for full registered delegates and students. Additional tickets are required for Day and Student Day registrations, at the cost of \$30.00 per ticket.

The conference must come to an end, but celebrate with a drink or two after the closing session. Unwind and debrief with fellow delegates.

First Timer's Dinner

Tuesday 15 September

Time: 7:30pm-10:30pm

Venue: Quiet Waters Restaurant, 75 Hindley Street, Adelaide.

Cost: At own cost of the delegate.

One of Adelaide's longest surviving restaurants, this family-run business has been serving quality Lebanese cuisine for almost 30 years. http://yourrestaurants.com.au/guide/quiet_waters/

Speakers

Keynote Address Speakers

Elaina Norlin

Technology

Elaina Norlin is the Director of Strategic Initiatives and Outreach for KIP Communications. She was formerly the Manager for New Initiatives and Outreach at OCLC Eastern. She was on the faculty at the University of Arizona Library, Tucson, as an Associate Librarian. She is also the co-author of the book *Usability Testing for Library Websites* which has been selected for a second edition and *E-Learning and Business Plans: National and International Case Studies*.



Irena Yashin Shaw

Technique

Dr. Irena Yashin-Shaw PhD, Managing Director of Speaking Edge and Innovation Edge has been affectionately named "the pocket dynamo" because of her engaging presentation style. An accomplished and award winning professional speaker, Irena empowers individuals and organisations to unlock their potential through excellence in communication and creativity. In her keynotes, courses and coaching, she shows how mastering some basic principles can transform an individual's sense of personal power and professional success, a business's bottom line profit or a company's corporate image.



One of Irena's greatest strengths is her ability to adapt to any context so that she can relate to people from all walks of life, professions and backgrounds. She is equally at home speaking to groups of senior executives or academics, school students, professional speakers or long term unemployed being able to put everyone at ease with her friendly and gracious persona.

Carol Cooper

Unique

Carol Cooper is an educator, facilitator of change, author of "How to Sell to Women" and master facilitator for the "Creating Customers for Life program". She believes the keys to happiness and success are all about personal responsibility, ownership and accountability.



Carol has been mixing personal development with leadership, sales and service skills training since 1990. She found people generally love to learn about themselves and how they can improve their life. She found many people responded positively when they discovered they're personally responsible for creating their future, this knowledge really opened them up to learning the required sales, service and leadership skills necessary for their roles.

Most library technicians do not see themselves as leaders, yet in their every day roles they are leading both internal and external customers by providing excellent service and meeting their customers expectations. Carol shows library technicians how they are leaders in their roles within the library. Her presentation will have them identify the qualities they admire in great leaders and also how they like to be treated by leaders. This exercise will help library technicians identify with their role as a leader and the qualities they need to embrace to fully realise their leadership success.

Invited Plenary Speakers

Michael Coghlan

Web 2.0 and the future

Michael Coghlan was teaching English as a Second Language (ESL) in the classroom when he decided to become a volunteer online ESL teacher in 1997. He is a founding member of the Webheads online community. He is an eLearning Facilitator for TAFE South Australia, and also works as an independent elearning consultant (NewLearning.com). He has designed and delivered online courses in ESL, eModeration, and New Learning Technologies, and written widely on issues to do with elearning. He has presented at several national and international conferences, both physically and as a remote presenter. (See <http://users.chariot.net.au/~michaelc/articlesetal.htm>) His particular current interests are networked learning, the role of social software in learning, and the impact of the Internet on society. Much more about Michael can be found on a rambling web1.0 site at <http://users.chariot.net.au/~michaelc/>

Greg Gebhart

Cybersafety in Public Libraries

Greg Gebhart is the senior education trainer for the ACMA Cybersafety Outreach program. Greg provides Cybersafety awareness programs to educators, parents, students, community groups and law enforcement across Australia. He is a regular presenter at conferences throughout Australia and Internationally and has presented Cybersafety sessions to over 50,000 delegates in the past three years.

Roxanne Missingham

Creating value in a digital world: libraries, library technicians and the revolution

Roxanne Missingham is Parliamentary Librarian, Australian Parliamentary Library. She is responsible for the delivery of research and information services to the Parliament. Formerly Assistant Director General, Resource Sharing Division, National Library of Australia where she was responsible for collaborative services including Libraries Australia. She has a long career in libraries and IT focused on the development of digital delivery and digital services (and tries not to be too boring about it).

Ian McDonald

Copyright Issues

Ian McDonald is a Senior Legal Officer with the Australian Copyright Council. He is a graduate of the University of Sydney, with Bachelors degrees in both Arts and Laws, and a Masters degree in English literature. Prior to studying law, Ian freelanced in a variety of music, theatre, tutoring and teaching jobs. Ian has been with the Copyright Council since January 1994, advising clients on copyright and moral rights issues, writing and publishing extensively on the topics, and presenting talks and lectures on different aspects of these areas of intellectual property. Ian has written many of the Copyright Council's books on copyright both practical guides and discussion papers, and many articles on copyright issues.

Helen Roberts

Copyright Issues

Helen Roberts is the Copyright Advisor with the Australian Library and Information Association. She has an Honours degree in English from the University of Sydney, an Honours degree in Law and a Graduate Diploma in Legal Practice (with merit) from the Australian National University and a Diploma in Librarianship from the University of New South Wales. Helen has extensive experience in providing copyright advice. She was responsible for copyright information in the Australian National University Library, and has acted in the position of Assistant Copyright Officer at Australian National University. Helen was the Law Librarian at the Australian National University and has also worked in Fisher Library at the University of Sydney and Macquarie University Library. She has been an active ALIA member at the group level in the ACT and has served on several ALIA advisory committees, including terms as a member and then chair of the ALIA Copyright and Intellectual Property Advisory Committee. Helen has also represented ALIA as a member of the Australian Libraries Copyright Committee and the Australian Digital Alliance. She writes on copyright issues for inCite and has given papers at conferences.

Provisional Conference Program

Monday 14 September

Pre-conference sessions

Leadership for Library Technicians

Time: 9:30am-3:00pm

Venue: Ira Raymond Exhibition Room, Barr Smith Library, University of Adelaide

Contact: Kevin Dudeney

Phone: 02 9804 5448

Email: Kevin.dudeney@dcs.nsw.gov.au

Every member of a library team has the potential to be a leader. This workshop will clarify this distinction between managing and leading. It will identify the skills and behaviors of good leaders and provide practical ideas for library technicians to develop these qualities.

ALIA Library Technicians National Advisory Congress

Time: 6:00pm-7:30pm

Venue: Room EH1-7, Eleanor Harrauld Building of the Institute of Medical and Veterinary Science, Frome Rd, Adelaide

Contact: Jeannine Hooper

RSVP: Before 31st August - for catering purposes

Phone: 0437 167 050

Email: Jeannine.hooper@alia.org.au

Website: <http://www.alia.org.au/governance/nac/>

The Acquisitions Continuum: from source to supply and beyond

Time: Full day

Venue: Lecture Theatre E4.10, TAFE SA, Light Square, Adelaide

Contact: Details are available from Bev Lindqvist at email: beverley.lindqvist@unisa.edu.au or phone: (08) 8302 6 734.

Please note that this attracts an additional charge.

ALIA Acquisitions will host a seminar with Keynote speaker Derek Whitehead, ALIA President 2008/2009 and foundation member of the Acquisitions Group.

More program details can be found at

<http://www.alia.org.au/groups/acqnat/acquisitions/2009/>

as they become available.

Tuesday 15 September

Pre-conference tours and social activities

Library Tours

The tours offer delegates a behind-the-scenes look at a variety of libraries and related organisations in Adelaide. Delegates will be able to view rare and special collections, meet a range of professionals and encounter initiatives and practices that may have practical application to their own work situations.

Tours will depart from the Adelaide Convention Centre and a variety of transport options will be used. Each delegate may attend one tour free of charge unless a small fee is applied to offset transport costs. Two volunteers will lead each tour group and will help delegates to purchase public Metro tickets when required. Meals will be at delegates own expense unless otherwise stated.

Please select your first three tour preferences on the registration form. Your booking will be confirmed prior to the conference.

TOUR 1A CONSERVATION TOUR

Condition Reporting and Assessment, Collection Environment and Disaster Management.

Artlab Artlab conservators care for the state and nation's treasures, from rare books such as the First Fleet journals and historic outdoor sculptures to the family treasures. Tour their 4 laboratories for a unique look at how and what they do. <http://www.artlabaustralia.com.au/>

Conservation Studio - Preservation Section- State Library of South Australia Environmental monitoring in practice, the "good the bad and the ugly", storage enclosures the SLSA employ for collection materials, examples of preservation/conservation activities and exhibition implications when showing off your collections.

Departure time: 9.30am

Time: 10.00am. - 12.00pm

Transport: Walk

Meals: No meals stop

TOUR 1B CONSERVATION TOUR

Repeat of Tour 1A

Departure time: 1.30pm

Time: 2.00pm - 4.00pm

Transport: Walk

Meals: No meals stop

TOUR 2A BOTANIC & ZOOLOGICAL GARDENS TOUR

The Botanic Gardens of Adelaide and State Herbarium Library

This Library roughly holds 24,000 individual items in its collection. The oldest volume in the collection was published in 1516, along with original copies of many beautiful botanical publications, which are now scarce or rare. <http://www.environment.sa.gov.au/botanicgardens/collections.html>

Minchin Memorial Library at the Adelaide Zoological Gardens

The Library of the Royal Zoological Society of South Australia has a remarkable history: from the Directors of the Adelaide Zoo personal collection which was housed in one of the oldest buildings to a specialist library of 4,500 items in the Zoo's newest building, the Westpac Envirodome, a special-purpose facility built in and around the former Apes enclosure.

Departure time: 10.00am

Time: 10.30am-12.30pm

Transport: City Loop bus (Free) and Walk.

Meals: No meals - light refreshments courtesy of the Zoological Gardens.

TOUR 2B BOTANIC & ZOOLOGICAL GARDENS TOUR

Repeat of Tour 2A

Departure time: 2.00pm

Time: 2.30pm-4.30pm

Transport: City Loop bus (Free) and Walk.

Meals: No meals - light refreshments courtesy of the Zoological Gardens.

TOUR 3A SOUTH AUSTRALIAN MEDLEY

Royal Geographic Society of South Australia The Library of the Society <http://www.rgssa.org.au/library.html> is located in the Mortlock Wing of the State Library of South Australia. The Royal Geographical Society of South Australia has a unique collection of over 30,000 volumes - the largest non-government specialist geographical collection in Australia. Come and discover the link between this collection and the Petherick Reading Room in the National Library.

Tuesday 15 September, continued Library Tours, continued

South Australian Museum Library and archives - Behind the scenes The Museum library maintains a core collection of key reference works that support scientific, collection and exhibition research undertaken at the museum, as well as assisting with display and promotion in the galleries. The South Australian Museum Archives contains records relating to the State's cultural and natural heritage including expedition journals, papers, maps, films, sound recordings, photographs, drawings, and information collected by scientists, collection managers, directors and curators since 1856. Visitors will be able to view rare original artworks, photographs, rare books and records that are not readily accessible to the general public. We will also discuss how we process collections and what systems we use.

Departure time: 10.00am
Time: 10.30am - 12.30pm
Transport: City Loop bus (Free) or Walk
Meals: No meals stop.

TOUR 3B SOUTH AUSTRALIAN MEDLEY

Repeat of Tour 3A

Departure time: 12.30pm
Time: 1.00pm - 3.00pm
Transport: City Loop bus (Free) or Walk
Meals: No meals stop.

TOUR 4A STATE LIBRARY OF SOUTH AUSTRALIA

Discover the State Library with one of their Ambassadors who will walk you through their historic buildings, the exhibitions, and talk about the Library Technicians contribution to State Library services. http://www.slsa.sa.gov.au/site/page.cfm?area_id=15&nav_id=1651

Departure time: 10.45am
Time: 11.00am-12.30pm
Transport: City Loop bus (Free) or Walk
Meals: No meals stop.

TOUR 4B STATE LIBRARY OF SOUTH AUSTRALIA

Repeat of Tour 4A

Departure time: 1.45pm
Time: 2.00pm-3.30pm
Transport: City Loop bus (Free) or Walk
Meals: No meals stop.

TOUR 5A MEDICAL LIBRARY TOUR

Royal Adelaide Hospital/ Institute of Medical and Veterinary Science In 1999 these two libraries merged to provide information services for the Royal Adelaide Hospital and the Institute of Medical and Veterinary Science staff throughout South Australia. The Royal Adelaide Hospital Archivist will also unearth some 'grisly' medical 'treasure' to shock you.

Departure time: 1.30pm
Time: 2.00pm-3.00pm
Transport: City Loop bus (Free) or Walk
Meals: Light refreshments courtesy of the host library.

TOUR 5B MEDICAL LIBRARY TOUR

Repeat of Tour 5A

Departure time: 3.00pm
Time: 3.30pm-4.30pm
Transport: City Loop bus (Free) or Walk
Meals: Light refreshments courtesy of the host library.

TOUR 6 PARLIAMENTARY/ACADEMIC LAW LIBRARY

South Australian Parliamentary Library Enjoy a short walk to this library that is managed by the Parliamentary Librarian and provides a range of value-added information services such as specialist databases and research support to the Members of Parliament.

<http://www.parliament.sa.gov.au/AboutParliament/ParliamentHouse/TheParliamentResearchLibrary.htm>

Then follow the 'walk of fame' on the northern footpath of North Terrace where you will find along the way plaques commemorating the high achievers of our State until you reach the Ligertwood Building on the grounds of the University of Adelaide.

Law Library Funded in 1883 the University of Adelaide Law Library has experienced many changes throughout its existence - explore how it supports legal research and the teaching of law in South Australia.

Departure time: 9.30am
Time: 10.00am-12.00pm
Transport: Walk
Meals: No meals stop.

TOUR 7 MORE LEGAL LIBRARIES

Federal Court of Australia Visit the library of the Federal Court of Australia in their new building that incorporates the latest energy and water management systems.

Supreme Court Learn about the services the Supreme Court Library. You will also be able to view the Library's unique collection of Supreme Court judges' notebooks dating from the first few years of the court's existence in the 1840s. In addition, the collection of wigs, robes and other items of clothing belonging to judges over the years and given to the library for preservation. <http://www.courts.sa.gov.au/courts/library/index.html>

Minter Ellison South Australia's largest commercial law firm, here the Librarian will talk to you about the ways they interact with their clients.

Departure time: 9.30am
Time: 10.00am - 1.00pm
Transport: Free tram/Walk
Meals: Morning tea provided courtesy of the Federal Court

TOUR 8 PUBLIC LIBRARIES/COMMERCIAL BINDERY

Burnside Public Library The Burnside Library offers a wide range of facilities and services for South Australian residents, which include lending, IT training, children's programs and special events involving community groups.

William Harley & Son Bookbinders This is third generation family business who not only binds for South Australia but for libraries around Australia. They will demonstrate the art of bookbinding with particular emphasis on journal and thesis binding.

City of West Torrens - Hamra Library This public library not only refurbished their existing library using energy efficient technologies they also took on partnering with the local and business communities to revitalise their services.

Departure time: 10.00am
Time: 11.00am- 3.00pm
Transport: Coach
Cost: \$5 ALIA members; \$10 non ALIA members
Meals: Morning tea provided courtesy of the Burnside Public Library.

Tuesday 15 September, continued Library Tours, continued

TOUR 9 MULTICULTURAL LIBRARIES

This tour will focus on libraries providing services to communities needing multicultural materials.

Adelaide Secondary English School Visit the Resource Centre of the school where it is especially set up to support students who are learning English. Your visit will coincide with classes utilising the Centre.

<http://www.adsecenglish.sa.edu.au/>.

City of Charles Sturt - Civic Library Woodville Explore how they provide their library services from their highly successful LOTE collection being the most utilised in South Australia.

Parks Community Centre Library Parks support the Learning of English with classes and have a large range of LOTE (Languages other than English) resources

Departure time: 11.00am

Time: 11.25am- 2.45pm

Transport: Coach

Return to Convention Centre by 4:30pm

Cost: \$5 ALIA members; \$10 non ALIA members

Meals: No meals stop.

TOUR 10 SPECIAL LIBRARIES

SA Water Library You are also invited to tour the Education Centre and the building as the library is housed in is South Australia's first six star 'Green Building'.

http://www.sawater.com.au/SAWater/Education/TeacherStudentResources/SAW_library.htm

SafeWork SA Library As well as OHS and IR, this library specialises in Workers Compensation, rehabilitation and return to work resource materials.

The library is a free service available to the general public.

http://www.safework.sa.gov.au/uploaded_files/libraryBrochure.pdf

Departure Time: 1.00pm

Time: 2.00pm - 4.00pm

Transport: Free tram/Walk

Meals: Afternoon tea provided courtesy of the SA Water.

TOUR 11 PERFORMING ARTS TOUR

TAFE Adelaide Centre for the Arts Library Visit the library in the new, purpose built performing and visual arts complex which was officially opened to house both the CPA and the North Adelaide School of Art (NASA) under a new banner, Adelaide Centre for the ARTS.

Performing Arts Collection (Festival Centre) The Centre proudly curates a collection of artefacts representing the rich heritage of the performing arts in this state. <http://www.pacsa.asn.au/pac/cf/>

The Collection holds more than 100,000 items including programs, posters, photographs, props, costumes, stage models, costume designs, oral histories, masks, puppets. They portray the history of South Australian drama, opera, dance, music, music theatre, circus, and vaudeville.

Departure time: 11.00am

Time: 11.30am - 2.30pm

Transport: Walk

Meals: No meals stop.

TOUR 12 PORT ADELAIDE HISTORY TOUR

Port Adelaide History Room (Port Adelaide Public Library) Discover the passion of the library staff responsible for the Port Adelaide Local History Room's extensive collection of books about the history of "The Port", District Registers of Births, Deaths and Marriages from 1870 onwards.

Port Adelaide TAFE Library Discover how this library supports the students of TAFE.

<http://www.tafe.sa.edu.au/Campuses/CampusList/PortAdelaideCampus/Library/tabid/1054/Default.aspx>

South Australian Maritime Museum Library Discover the treasures being unearthed as an old and interesting collection of maritime resources is re-catalogued. The best way to tackle this process is very informative.

Departure time: 10.00am

Time: 11.00am - 2.30pm

Transport: Train/Walk/Bus. (Metro ticket required at own expense)

Return time to Convention Centre by 4:30pm

Meals: Lunch Break at TAFE Cafeteria (own expense).

TOUR 13 ARCHIVES AND A PRIME MINISTERIAL LIBRARY

National Archives The National Archives of Australia holds a fascinating array of material, one of the most important collections of documentary heritage in the country.

<http://www.archivists.org.au/national-archives-australia-adelaide-office>

State Records Staff will explain the collection, its management and access.

<http://www.archives.sa.gov.au/contact.html>

Bob Hawke Prime Ministerial Library Discover the Bob Hawke Prime Ministerial Library which comprises a major collection of archival records, books and memorabilia related to the Hawke era. It is available to users as a unique resource for political and social research. <http://www.library.unisa.edu.au/BHPML/>

Departure time: 10.00am

Time: 10.30am - 1.45pm

Transport: Walk

Meals: No meals stop.

TOUR 14 SPECIAL COLLECTIONS

Art Gallery of South Australia Discover this collection of over 27,000 books, exhibition catalogues and periodicals not normally open to the public.

Barr Smith Library Special Collections Special Collections houses the University of Adelaide Library's most valuable and vulnerable publications, including old and rare books and fine and limited editions; University publications; and the specialist Pacific and Theatre collections. On the way to the Special Collections you will be taken to see the 'new student lounge' and before you leave you can compare this to the original Barr Smith Reading Room in its classic Renaissance form.

University of Adelaide Libraries - Elder Music Library With particular strengths in musical performance materials and musicology, the Library is one of the largest of its kind in the Southern Hemisphere.

Departure Time: 11.45am

Time: 12.00pm-3.15pm

Transport: Walk/City Loop bus (Free)

Meals: Afternoon tea provided courtesy of the Elder Music Library.

Tuesday 15 September, continued

Library Tours, continued

TOUR 15 JOINT STORE AND ACADEMIC LIBRARY

Joint Store (URRSA) Take a tour of the Joint Library Store (or URRSA) which is a cooperative venture between Flinders University, the University of Adelaide and the University of South Australia. It provides secure, high density storage for lesser-used volumes of the three university libraries.

Technical Services department of the Flinders University You will be shown how library technicians contribute to the operation of an academic library.

Departure time: 12.30pm

Time : 1.15pm-3.45pm (TBC)

Return time to Convention Centre by 4:30pm.

Cost: \$5 ALIA members; \$10 non ALIA members

Transport: Coach

Meals: Afternoon tea provided courtesy of Flinders University.

TOUR 16 SCHOOLS

Christian Brothers College Christian Brothers College, Wakefield Street, is a Catholic boy's college, Years 7-12, of more than 700 students. The library supports the learning of all students through the use of new technologies, research, our archives, and a boys reading program.

<http://www.cbc.sa.edu.au/facilities07.htm>

St. Alyosius College Primary and Secondary Catholic girls' School, established in 1880, with a student population of about 950. See how the library is using the latest technologies such as 'Smart Boards' and 'Click View' to create a 'virtual library'.

<http://www.sac.sa.edu.au/Library/Library/library.htm>

Gilles Street Primary Gilles Street Primary School has a modern automated library which holds a central position, both in location and in the curriculum, within the school. The library program aims at developing confident, independent learners for life. With resource-based learning students learn how to learn.

http://www.gillesstps.sa.edu.au/04_Library01_Main.htm

Departure time: 10.30am

Time: 11.15am-2.30pm

Transport: Walk/Free tram

Meals: No meals stop.

TOUR 17 SCHOOL & JOINT USE LIBRARIES

The Mawson Centre The Mawson Lakes Library is a joint Community / School Library between the City of Salisbury and the Mawson Lakes School. Mawson Centre is a state of the art innovative Cultural Community Learning and Information centre. It encapsulates the broad concepts of innovation, technology, environmental sustainable design and lifelong learning.

<http://cweb.salisbury.sa.gov.au/manifest/servlet/page?pg=10520>

University of South Australia - Mawson Lakes Campus You will be shown how library technicians contribute to the operation of an academic library.

Departure time: 11.00am

Time: 12.15pm. - 3.00pm

Return to Convention Centre by 4:30pm

Transport: Train/Walk. (Metro ticket required at own expense)

Meals: No meals stop.

Pre-conference sessions and social activities

ALIA Boardroom Bound Information Session

Have you thought about nominating for the Australian Library and Information Association Board of Directors but not entirely sure what would be involved or how to go about it?

The ALIA Board of Directors will hold an information session during the ALIA National Library and Information Technicians Conference which will provide the opportunity for ALIA members to learn about the function of the ALIA Board and the role of a board director. It will also provide the means for ALIA members who have an interest in pursuing a future appointment to the board to develop their knowledge, skills and competencies in this area.

The information session is open to all ALIA members who are enthusiastic, appropriately skilled and visionary individuals committed to the profession and the association.

Time: 1:00pm-4:00pm

Venue: Ira Raymond Exhibition Room, Barr Smith Library

Contact: Jamie Smith, Events Officer

Phone: 02 6215 8222

Email: jamie.smith@alia.org.au

For more details:

<http://www.alia.org.au/governance/board/boardroombound/>

3:30pm-6:00pm

Registration

Foyer, Adelaide Convention Centre

5:30pm-7:30pm

Welcome Reception

Hall K, Adelaide Convention Centre

7:30pm

First Timers Dinner

Quiet Waters Restaurant



Conference Program - Day 1 Wednesday 16 September

7:30am	Registration, Foyer, Adelaide Convention Centre
9:00am–10:30am	Welcome Session
9:00am–9:10am	Welcome <i>Terri Pamment, Conference Convenor</i>
9:10am–9:25am	Welcome to Country <i>Lewis O'Brien</i>
9:25am–9:35am	Welcome to South Australia <i>Address by His Excellency Rear Admiral Kevin Scarce AO CSC RANR Governor of South Australia. (Invited)</i>
9:35am–9:45am	Short address by ALIA President Jan Richards
9:45am–10:25am	Keynote Address - Technology Title- TBA <i>Elaina Norlin, KIP Communications</i>
10:25am–10:30am	Announcements
10:30am–11:00am	<i>Morning Tea & Trade Exhibition</i>
11:00am–12:30pm	Plenary Session (PL01) Web 2.0 and the future - <i>Michael Coghlan, TAFE South Australia</i> Cybersafety in Public Libraries - <i>Greg Gebhart, ACMA Cybersafety Outreach Program</i>
12:30pm–1:30pm	<i>Lunch & Trade Exhibition</i>
1:30pm–3:00pm	Concurrent Sessions
1:30pm–3:00pm	<u>Concurrent Session (CS01)</u> Workshop: Are your customers really finding what they need?: Why usability testing is needed at every library Part 1- <i>Elaina Norlin, KIP Communications</i>
	<u>Concurrent Session (CS02)</u> Paper Presentations
1:30pm–2:00pm	Me, my future, my technology- <i>Gemma Mayfield and Pru Mitchell, Education.au</i>
2:00pm–2:30pm	New technologies: new opportunities for library technicians- <i>Phillipa Barlow, State Library of New South Wales</i>
2:30pm–3:00pm	Tooling up for Web 2.0- <i>Leanne Perry, State Library of New South Wales</i>
	<u>Concurrent Session (CS03)</u> Brief Presentations
1:30pm-1:45pm	Multi-talented MFDs: Improving digitised document delivery and workflows in a academic library- <i>Michelle Coles, the University of Western Australia Library</i>
1:45pm-2:00pm	LibraryLink Victoria- <i>Deanne Jones, Yarra Plenty Regional Library Service</i>
2:00pm-2:15pm	Synergies of technology and technique: a batch process trial for copy-cataloguing Japanese donation monographs as an outcome of multiple-employment- <i>Kumi Suzuki, Sir Louis Matheson Library, Monash University</i>
2:15pm-2:30pm	www.searching_techniques/users- <i>Kevin Dudeney, NSW Department of Corrective Services</i>
2:30pm-2:45pm	Childbirth, RFID and Eurovision- <i>Carol Davis, Hale School</i>
3:00pm–3:30pm	<i>Afternoon Tea & Trade Exhibition</i>
3:30pm–5:00pm	Concurrent Sessions
	<u>Concurrent Session (CS04)</u> Workshop: Are your customers really finding what they need?: Why usability testing is needed at every library Part 2- <i>Elaina Norlin, KIP Communications</i>
	<u>Concurrent Session (CS05)</u> Workshop: Conservation- <i>Peter Zajicek, State Library of South Australia</i>
	<u>Concurrent Session (CS06)</u> Brief Presentations
3:30pm-3:50pm	Partnering for Innovation - Two examples of collaborative relationships at RMIT Publishing- <i>Laki Sideris, RMIT Publishing</i>
3:50pm-4:10pm	Documenting the cultural progress of Puerto Rico in the early 20 th Century- <i>Dr M Asim Qayyum, Charles Sturt University</i>
4:10pm-4:30pm	Rising to the Challenge: Delivering library training programs in remote areas of the Northern Territory- <i>Jan Jones, Public Libraries and Knowledge Centres</i>
4:30pm-5:00pm	Manuscripts: Unique Victorian treasures unveiled- <i>Mary Azzarito, State Library of Victoria</i>

Conference Program - Day 2

Thursday 17 September

8:00am	<i>Registration</i>
9:00am–10:00am	Dunn and Wilson Oration
10:00am–10:25am	Award Presentations and Report
10:00am–10:15am	Presentation of the ALIA Library Technician Research Award and Library Technician of the Year Award (formerly the Dunn & Wilson)
10:15am–10:25am	ALIA National Library Technicians Group Report
10:25am–10:30am	Announcements
10:30am–11:00am	<i>Morning Tea & Trade Exhibition</i>
11:00am–12:30pm	Plenary Session (PL02)
11:00am–11:50am	Keynote Address - Technique Find Your Footstool! How to reach your dream - even if it is on the very top shelf <i>Irena Yashin Shaw, Speaking Edge and Innovation Edge</i>
11:50am–12:30pm	Creating value in a digital world: libraries, library technicians and the revolution <i>Roxanne Missingham, Australian Parliamentary Library</i>
12:30pm–1:30pm	<i>Lunch & Trade Exhibition</i>
1:30pm–3:00pm	Concurrent Sessions <u>Concurrent Session (CS07)</u> Workshop: Three keys to confident communication- <i>Irena Yashin Shaw, Speaking Edge and Innovation Edge</i> <u>Concurrent Session (CS08)</u> Paper presentations
1:30pm-2:00pm	The road less travelled: leadership and engagement of learners in a collaborative learning environment- <i>Kaye England, University of Southern Queensland</i>
2:00pm-2:30pm	Pimp my mover- <i>Dave West, Moreton Bay Regional Council</i>
1:30pm-1:45pm	<u>Concurrent Session (CS09)</u> Brief Presentations
1:45pm-2:00pm	Dealing with change - carving a place for LT's in Information Services- <i>Jeanette Day, Charles Sturt University</i>
1:45pm-2:00pm	Encouraging and refining information search habits faculty and students in an ICT challenged Third World University with a global digital access index of .29 in an information rich 21 st Century- <i>Ita Kemba, Pacific Adventist University</i>
2:00pm-2:15pm	Reverse mentoring: finding a new way of working while discovering Web 2.0.- <i>Daniel Giddens & Robyn Phillips, RMIT University Library</i>
2:15pm-2:45pm	LISOC: an online community experience- <i>Renata Beilharz, Box Hill Institute</i>
2:45pm-3:00pm	From here to eternity - studying distance- <i>Janette Telford, Australian Catholic University</i>
3:00pm–3:30pm	<i>Afternoon Tea & Trade Exhibition</i>
3:30pm–5:00pm	Concurrent Sessions <u>Concurrent Session (CS010)</u> Workshop: Accessing ABS Information- <i>Pam Balfour, Australian Bureau of Statistics.</i> <u>Concurrent Session (CS11)</u> Workshop: Power to the people: project planning for everybody, everyday- <i>Mandy Callow, University of Southern Queensland</i> <u>Concurrent Session (CS12)</u> Brief Presentations
3:30pm-4:00pm	That's special: an investigation of Australian TAFE Libraries' rare and special collections- <i>Paul Kloppenborg, William Angliss Institute</i>
4:00pm-4:15pm	What's that? - You want material on Hannibal Lector, did you say? - how the Document Supply team of the Australian Catholic University, Banyo library sources unique materials for its clients, particularly the Centre for Early Christian Studies- <i>Trish D'Arcy, Australian Catholic University - Banyo Library</i>
4:15pm-4:30pm	Things they never told you in Library School or have you ever wanted to scream 'I'm a library technician get me out of here!'- <i>Sally Gissing & Robyn Hazlett, Box Hill Institute of Tafe</i>
7:00pm–11:00pm	Conference Dinner, National Wine Centre

Conference Program - Day 3

Friday 18 September

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8:30am	Registration
9:30am–10:10am	Keynote Address Unique Library Leadership - a knew paradigm for delivering service excellence <i>Carol Cooper , Success Habits</i>
10:10am–11:00am	Plenary Session (PL03) Copyright Issues– <i>Ian McDonald, Australian Copyright Council and Helen Roberts, Copyright Advisor, Australian Library and Information Association.</i>
11:00am–11:30am	Morning Tea & Trade Exhibition
11:30am–1:00pm	Concurrent Sessions
	<u>Concurrent Session (CS13)</u> Workshop Think Big, Kick Ass, Unique ways to market your library- <i>Ian Hildebrand, Mt Barker Library</i>
	<u>Concurrent Session (CS14)</u> Paper Presentations Career skills audits: tools and techniques to ensure success- <i>Margie Anderson, ALIA Local Liaison Officer, Victoria</i>
11:30am-12:00pm	A degree of uniqueness: the future LIS graduate- <i>Roy Sanders, Charles Sturt University</i>
12:00pm-12:30pm	Writing your first article: what the publishers really want- <i>Alison Fields, The Open Polytechnic</i>
12:30pm-1:00pm	
	<u>Concurrent Session (CS15)</u> Brief Presentations
11:30am-11:50am	Unit materials online: a unique service for a unique environment- <i>Sallyann Donnelly, Southern Cross University</i>
11:50am-12:10pm	Aotearoa and Australia - my experience so far- <i>Hana Whaanga, Free-Spirited Librarian</i>
12:10pm-12:30pm	Petrol sniffing was not my area of expertise: starting a new career and a new service- <i>Ruth Mahon, Alcohol and other Drugs Council of Australia</i>
12:30pm-12:50pm	Unique new library Macquarie University's experience- <i>Wendy Palmer, Macquarie University Library</i>
1:00pm–2:00pm	Lunch & Trade Exhibition
2:00pm–3:30pm	Plenary Session (PL04)
2:00pm–2:30pm	ALIA course recognition: ensuring quality outcomes for library technicians- <i>Dianne Walton-Sonda, Australian Library and Information Association</i>
2:30pm–3:00pm	Reverse Articulation: The uptake of library technician qualifications by those with prior higher education degrees- <i>Mary Carroll, Victoria University and Dr Janey Murray.</i>
3:00pm–3:30pm	Student Expectations: moving from the diploma to the degree- <i>Bob Pymm, Charles Sturt University</i>
3:30pm–3:40pm	Short Break
3:40pm–4:30pm	Closing
3:40pm–3:55pm	Closing remarks ALIA President Jan Richards
3:55pm–4:00pm	IFLA 2010 presentation
4:00pm–4:15pm	Presentation 2011 Conference
4:15pm–5:15pm	Farewell Drinks

General Information

Conference Location

Adelaide is a city of just over 1.2 million people nestled between the Gulf of St Vincent and the Mt Lofty ranges. Based on Colonel Light's town plan, the city was first settled in 1836. The 'square mile' town grid is surrounded by parklands making it unique in the world. The city and many of the inner suburbs still retain much of the architectural charm of earlier periods. A stroll through North Adelaide should be a must on any visitor's program.

The cultural precinct on North Terrace, boasting the Art Gallery, SA Museum, Adelaide University buildings and the State library, rivals any of the world's grand boulevards for architectural style and ambience. In recent years Adelaide has rightly become known as the Festival City - a reputation it richly deserves.

Conference Venue

Adelaide Convention Centre
North Terrace
Adelaide SA 5000
Telephone: 08 8212 4099
Facsimile: 08 8212 5101



The Adelaide Convention Centre (ACC) which has an international reputation par excellence, also affords Conference goers magnificent vistas looking towards North Adelaide with the River Torrens and the Adelaide Oval in the foreground. The Centre is conveniently located in the Central Business District and is a short stroll from various city attractions - the Rundle Street mall, 'cappuccino strip' of Rundle Street east and the Gouger Street restaurant precinct - as well as the cultural attractions mentioned earlier. Within very close proximity of the Centre is a wide array of hotel and self contained accommodation.

Registration Desk

The registration desk will be open from the following times:
Tuesday 15 September: 3:30pm–6:00pm
Wednesday 16 September: 7:30am–5:30pm
Thursday 17 September: 8:00am–5:30pm
Friday 18 September: 8:30am–5:00pm

Dress Standards

Smart casual dress is suggested for the conference sessions and the Welcome Reception, and semi-formal dress or your favourite outfit from the last 30 years for the Conference Dinner.

Car Parking

Car parking is available at the Adelaide Convention Centre, in both the Exhibition Car Park and the Riverbank Car Park. All day early bird parking is approximately \$8.00. Other public car parks are situated on North Terrace.

Name Badges

All delegates will be issued with a name badge at registration. Admittance to all sessions, trade exhibition and social functions included in the registration fee will require presentation of your badge.

Temperature

For the month of September, Adelaide's mean maximum temperature is 18.9°C; the mean minimum is 9.7°C.

Local Transport

The Adelaide Airport is situated seven kilometres from the CBD and major hotels. An Airport City minibus runs between the Airport and major Hotels every half hour from 7.00am-10.00pm (hourly on weekends) at a cost of approximately \$10.00. A taxi from the Airport to the Adelaide Convention Centre is approximately \$15.00.

A free bus service runs at regular intervals in the main city perimeter. Adelaide Metro Trams run from Glenelg to North Terrace, running past the Convention Centre and Hotels. For more information please call 08 8210 1000 or visit the website www.adelaidemetro.com.au

Disclaimer

The information presented in this brochure is correct at the time of printing. In the event of unforeseen circumstances, the Conference Organising Committee reserves the right to delete or alter items in the Conference Program.

Liability / Insurance

In the event of industrial disruptions or natural disasters, the Australian Library and Information Association (ALIA), the Organising Committee and All Occasions Group (AOG) cannot accept responsibility for any financial or other losses incurred by the delegates. Nor can ALIA, the Organising Committee or AOG take responsibility for injury or damage to persons or property occurring during the Conference. All insurance including medical cover and for expenses incurred in the event of the cancellation of the Conference is the individual delegate's responsibility. The policy should include loss of fees/deposits through cancellation of your participation in the Conference, or through the cancellation of the Conference itself, loss of airfares for any reason, medical expenses, loss or damage to personal property, additional expenses and repatriation should travel arrangements have to be altered. The Conference Secretariat will take no responsibility for any participant failing to insure.

Privacy Policy

In accordance with the requirements of the Australian Privacy Act 2000, the All Occasions Group (encompassing All Occasions Management and All Occasions Travel) complies with such legislation which is designed to protect the rights of the individual to privacy of their information. All information collected with respect to your registration for participation in this Conference will only be used for the purposes of planning, conduct of the event or communication regarding future events. These details may be made available to parties directly related to the Conference including but not limited to the All Occasions Group, venues, accommodation and travel providers (for the purposes of room/travel bookings and Conference options), key sponsors (subject to strict conditions) and other related parties as deemed necessary. It is also usual to produce a 'Delegate List' of attendees at the Conference and to include the individual's details in such a list. By completing this registration form, you acknowledge that the details supplied by you may be used for the above purposes. It is your responsibility to ensure that all information provided to the All Occasions Group is accurate and kept up to date. To access or update your information, please email or fax the All Occasions Group.

Registration

Registration Fees

(all fees are quoted in Australian Dollars and include GST)

	Early bird (before 6 July)	Standard (7 July - 14 September)	Onsite at Adelaide Convention Centre
ALIA member [^]	\$810	\$910	\$960
Non-member [†]	\$1080	\$1210	\$1275
Student (member)*	\$495	\$510	\$545
Student (non-member)*	\$660	\$680	\$725
Day registration (member)	\$335	\$370	\$420
Day registration (non-member)	\$445	\$490	\$560
Student day registration (member)*	\$150	\$150	\$150
Student day registration (non-member)*	\$175	\$175	\$175
Speaker registration	\$695	\$695	\$695

[^] Members of ASA, ASLA, LIANZA, RMAA or AGLIN are eligible for reciprocal membership rates. ALIA institutional members in categories C1 to C3 are eligible to submit only one registration and C4 or above may submit up to three delegates at the member's rate.

* Please fax evidence of your student/trainee status to the All Occasions Management 08 8125 2233.

[†] Join ALIA at the member rate before you register for the conference and **save** at least \$270* (based on full non-member conference rate) and also receive all the ALIA membership benefits

Registration Entitlements and Information

Full Registration

- ◆ Entry to all sessions
- ◆ Lunch, morning and afternoon tea daily
- ◆ Entry to Welcome Reception
- ◆ Entry to Conference Dinner
- ◆ Entry to Farewell Drinks
- ◆ Conference satchel
- ◆ Copy of conference program and abstract book
- ◆ Entry to trade exhibition

Day Registration

- ◆ Entry to all sessions on the day of registration
- ◆ Lunch, morning and afternoon tea on the day of registration
- ◆ Conference satchel
- ◆ Copy of conference program and abstract book
- ◆ Entry to trade exhibition on the day of registration

ALIA Professional Development Scheme

<http://alia.org.au/education/pd/>

Delegates - 1 point per hour

Presenters - 2 points per hour

How to Register

The preferred method of registering is online via the conference website at <http://conferences.alia.org.au/libtec2009/>

If this is not convenient, please complete the registration form on pages 15 - 17 of this brochure. A separate registration form is required for each delegate (a clear photocopy of the form is acceptable).

For delegates wishing to register onsite, refer to the registration desk hours on the General Information Page. Please note that delegates registering onsite may not receive a conference satchel.

Registration Acknowledgement

Confirmation of your registration will be sent by email within 48 hours of receiving your registration form. If you do not receive confirmation please call the Conference Organisers on 08 8125 2200.

Payment

Payment must be made in Australian dollars and is required prior to the Conference beginning. The following methods of payment are acceptable:

Cheque - please make payable to "Australian Library and Information Association Lib Tech Conference"

Credit card - All major credit cards are accepted (American Express, Diners Club, MasterCard and VISA). Credit card payments will appear as 'All Occasions Management' on your credit card statement.

Accounts paid by credit card will incur a processing fee of 2% for Visa and MasterCard, 3.5% for AMEX and 4.5% for Diners Card.

Electronic Funds Transfer (EFT) - If you wish to pay by EFT, please indicate this on your registration form where specified. In order for us to allocate your payment correctly in our system, please include your registration ID number or Surname in the payment reference.

Alterations

Alterations to your registration will not be accepted over the telephone. Alterations must be made in writing to the Conference Organiser, All Occasions Management, as follows:

- ◆ By mail to ALIA09, C/- All Occasions Management, 41 Anderson Street, Thebarton, SA 5031
- ◆ By email to conference@aomevents.com
- ◆ By fax to 08 8125 2233

Cancellations and Refunds

Cancellations must be made in writing to the Conference Organiser (see contact details above). Cancellations received prior to 30 days will receive a refund of registration fees less an administration charge of \$110.00. Cancellations received within 30 and 7 days of the conference will receive a refund of 50% only. Cancellations within 7 days of the conference will not be refundable.

Accommodation

We are delighted to offer a selection of apartments and hotel style accommodation. These special rates are only available if booked through All Occasions Management. Please ensure your check-in/check-out dates are correct. Delegates are advised to book early as accommodation close to the venue is limited. Should your first preference of hotel not be available, we will endeavour to place you in the next available hotel as indicated by you.

Please note: Payment of the first night's deposit is required to confirm your booking. All rates are shown in Australian dollars, inclusive of GST and are room only unless otherwise advised.

Accommodation Booking and Deposit

To make a booking please complete the relevant section on your registration form and forward an amount equal to one night's accommodation rate, to All Occasions Management. Delegates will then be responsible for settling their final account with the hotel at check out. Amounts sent greater than the first night's accommodation will be returned.

Arrival Time

Hotel check in time is 2:00pm. If you arrive prior to this time your room may not be available. To guarantee a room for an early arrival you will need to book for the previous night.

Accommodation Options



1. Hyatt Regency Adelaide



Address: North Terrace, Adelaide SA 5000
Telephone: 08 8231 1234
Facsimile: 08 8231 1120
Room: King Room - \$240.00 per night.
Location: Adjacent to the Adelaide Convention Centre.
Internet Access: Business Centre on the Ground Floor, Wireless Internet in the Lobby and Broadband access in the Hotel Room.



2. Sebel Playford Hotel



Address: 120 North Terrace, Adelaide SA 5000
Telephone: 08 8213 8888
Facsimile: 08 8213 8833
Room: Playford Guestroom - \$229.00 per night.
Deluxe Guestroom - \$249.00 per night.
Location: Opposite the Adelaide Convention Centre.
Internet Access: Business Centre on the Ground Floor and Broadband access in the Hotel Room.



3. Stamford Plaza Hotel



Address: 150 North Terrace, Adelaide SA 5000
Telephone: 08 8461 1111
Facsimile: 08 8231 7572
Room: Superior Run of House Rooms - \$215.00 per night.
Location: Opposite the Adelaide Convention Centre.
Internet Access: Business Centre on the Ground Floor and Broadband access in the Hotel Room.



4. Miller Apartments



Address: 16 Hindley Street, Adelaide SA 5000
Telephone: 08 8410 1888
Facsimile: 08 8212 9480
Room: 1 Bedroom Apartment Deluxe - \$179.00 per night.
2 Bedroom Apartment Deluxe - \$235.00 per night.
Location: 5-10 minute walk to the Adelaide Convention Centre.
Internet Access: Broadband internet access in each apartment.

Late Arrivals

Please indicate on your booking form or notify All Occasions Management in writing if you will arrive at your hotel after 6:00pm on the day of arrival. Failure to do so may result in your room being released.

The accommodation deposit will be forfeited should you not arrive on the date for which you have booked. In this instance, your subsequent night's accommodation will be cancelled and may be re-sold without notice.

Check Out

Check out time is generally either 10:00am or 11:00am. Please check your hotel's policy when you check in. Late check out will result in the hotel's daily rate being charged.

Cancellations

One night's deposit is required to confirm your booking. All cancellations and amendments must be made in writing to All Occasions Group. Any cancellations made within 30-10 days will not be refunded the first night deposit. Any cancellations or amendments within 10 days may incur a fee up to 100% of total booking. All cancellation terms and conditions are at the discretion of each hotel and the signed agreement.

Rates and Terminology

All rates are in Australian dollars inclusive of GST and are for room only unless indicated otherwise. All rates refer to single, double or twin share unless otherwise indicated.

'Single' - a single occupancy room

'Double' - a room with one double or queen bed

'Twin' - a room with two beds

King beds are available where indicated.

Accommodation Options... continued



5. Oaks Embassy Adelaide



Address: 96 North Terrace, Adelaide SA 5000
Telephone: 08 8124 9900
Facsimile: 08 8124 9901
Room: One Bedroom Apartment - \$170.00 per night
 Two Bedroom Apartment - \$230.00 per night
Location: Opposite the Adelaide Convention Centre.
Internet Access: Broadband Internet access in each apartment.



6. Oaks Horizons



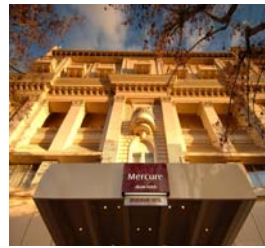
Address: 104 North Terrace, Adelaide SA 5000
Telephone: 08 8210 8000
Facsimile: 08 8210 8001
Room: One Bedroom Apartment - \$170.00 per night
 Two Bedroom Apartment - \$227.00 per night
Location: Opposite the Adelaide Convention Centre.
Internet Access: Broadband Internet access in each apartment.



7. Holiday Inn Adelaide



Address: 65 Hindley Street, Adelaide SA 5000
Telephone: 08 8231 5552
Facsimile: 08 8237 3808
Room: Standard Deluxe Room - \$190.00 per night
Location: 5-10 minute walk to the Adelaide Convention Centre.
Internet Access: Broadband access in the Hotel Room and Wireless Connection at the Bar.



8. Mercure Grosvenor Hotel



Address: 125 North Terrace, Adelaide SA 5000
Telephone: 08 8407 8888
Facsimile: 08 8407 8866
Room: Standard Queen Room - \$180.00 per night
 Standard Twin Room - \$180.00 per night
 Deluxe Queen Room - \$210.00 per night
Location: Opposite the Adelaide Convention Centre.
Internet Access: Broadband access in the Hotel Room and Internet Terminal Located at the Bar.

Hotel Location Map

- | | |
|----------------------------|-----------------------------|
| 1. Hyatt Regency Adelaide | 5. Oaks Embassy Apartments |
| 2. Sebel Playford Adelaide | 6. Oaks Horizons Apartments |
| 3. Stamford Plaza Adelaide | 7. Holiday Inn Adelaide |
| 4. Miller Apartments | 8. Mercure Grosvenor Hotel |



Travel Information and Partner or Pre/Post Conference Tours

For information on ALIA Partner or Pre/Post Conference Tours please refer to the conference website <http://conferences.alia.org.au/libtec2009/>

Are you travelling to the Conference in Adelaide? Do you need assistance with flights, car hire or pre and post touring? If you would like assistance with travel options, don't hesitate to contact Travelscene at All Occasions. Working alongside our Conferencing Department allows you to focus on your destination whilst we manage the journey - we become a one-stop-shop for your conference, accommodation and travel needs. We are a member of the Travelscene American Express network, so you can be sure that you are getting the best possible deals, and we can also offer flexible payment terms.

Our contact details are as follows:
 Travelscene at All Occasions
 16 Stirling Street, THEBARTON SA 5031
 P: (08) 8125 2222
 F: (08) 8125 2233
 E: travel@aoevents.com



ALL OCCASIONS
TRAVEL



Registration Form

Register online at the conference website at <http://conferences.alia.org.au/libtec2009/registration>

This form becomes a tax invoice upon payment. Please retain a copy for your records. All amounts are in Australian Dollars unless otherwise indicated and are GST inclusive. If more than one delegate is registering, please photocopy the blank form and complete.
ABN 40 090 953 236



Delegate Information

Title _____ Given Name _____ Family Name _____

Preferred name on badge _____

Organisation/Company _____

Position _____

Mailing address _____

City _____ State _____ Postcode _____

Phone _____ Fax _____ Mobile _____

Email _____

Accompanying person's name _____

ALIA membership number^ _____

Are you an ALIA conference first-timer? If so, please tick box.

Please indicate special requirements clearly (e.g. Dietary requirements, mobility issues). _____

Registration Fee

Please tick the relevant box	Early Bird (before 6 July)	Standard (7 July - 14 September)	Onsite at Adelaide Convention Centre
ALIA member^	<input type="checkbox"/> \$810	<input type="checkbox"/> \$910	<input type="checkbox"/> \$960
Non-member+	<input type="checkbox"/> \$1080	<input type="checkbox"/> \$1210	<input type="checkbox"/> \$1275
Student (member)*	<input type="checkbox"/> \$495	<input type="checkbox"/> \$510	<input type="checkbox"/> \$545
Student (non-member)*	<input type="checkbox"/> \$660	<input type="checkbox"/> \$680	<input type="checkbox"/> \$725
Day (member)	<input type="checkbox"/> \$335	<input type="checkbox"/> \$370	<input type="checkbox"/> \$420
Day (non-member)	<input type="checkbox"/> \$445	<input type="checkbox"/> \$490	<input type="checkbox"/> \$560
Student day (member)*	<input type="checkbox"/> \$150	<input type="checkbox"/> \$150	<input type="checkbox"/> \$150
Student day (non member)*	<input type="checkbox"/> \$175	<input type="checkbox"/> \$175	<input type="checkbox"/> \$175
Speaker Registration	<input type="checkbox"/> \$695	<input type="checkbox"/> \$695	<input type="checkbox"/> \$695
Day registrations - please identify which day you will be attending	<input type="checkbox"/> Wednesday	<input type="checkbox"/> Thursday	<input type="checkbox"/> Friday

^ Members of ASA, ASLA, LIANZA, RMAA or AGLIN are eligible for reciprocal membership rates. ALIA institutional members in categories C1 to C3 are eligible to submit only one registration and C4 or above may submit up to three delegates at the member's rate.

* Please fax evidence of your student/trainee status to the All Occasions Management 08 8125 2233.

† Join ALIA at the member rate before you register for the conference and **save** at least \$270* (based on full non-member conference rate) and also receive all the ALIA membership benefits.

Registration fee subtotal \$ _____

Privacy Clause

When you register for this conference, relevant details will be added to a delegate list for the benefit of all delegates (name and organisation only). Details may be made available to parties directly related to the conference, including venue and accommodation providers (for the purpose of room bookings and conference options), key sponsors (subject to strict conditions) and to inform you via email of future ALIA events. Please tick the box below if you do not wish to have your details added to the list.

I do not consent to have my details on the delegate list.

All Occasions Group uses commercial electronic messages (i.e. email updates, newsletters etc.) to be kept delegates, sponsors and accompanying partners informed on both current and future events. You will automatically be kept informed of Conference and accommodation specials.

No, I would not like to be kept informed of Conferences, travel and accommodation specials and/or holiday/travel prizes.

Library Tours

One tour per person.

Please indicate your tour preferences (1,2,3) below.

- | | |
|---|--|
| <input type="checkbox"/> Tour 1A Conservation Tour | <input type="checkbox"/> Tour 8 Public Libraries/Commercial Bindery Tour
\$5 ALIA members \$10 non ALIA members |
| <input type="checkbox"/> Tour 1B Conservation Tour | <input type="checkbox"/> Tour 9 Multicultural Libraries Tour
\$5 ALIA members \$10 non ALIA members |
| <input type="checkbox"/> Tour 2A Botanic & Zoological Gardens Tour | <input type="checkbox"/> Tour 10 Special Libraries Tour |
| <input type="checkbox"/> Tour 2B Botanic & Zoological Gardens Tour | <input type="checkbox"/> Tour 11 Performing Arts Tour |
| <input type="checkbox"/> Tour 3A South Australian Medley Tour | <input type="checkbox"/> Tour 12 Port Adelaide History Tour |
| <input type="checkbox"/> Tour 3B South Australian Medley Tour | <input type="checkbox"/> Tour 13 Archives And A Prime Ministerial Library Tour |
| <input type="checkbox"/> Tour 4A State Library Of South Australia Tour | <input type="checkbox"/> Tour 14 Special Collections Tour |
| <input type="checkbox"/> Tour 4B State Library Of South Australia Tour | <input type="checkbox"/> Tour 15 Joint Store and Academic Library Tour
\$5 ALIA members \$10 non ALIA members |
| <input type="checkbox"/> Tour 5A Medical Library Tour | <input type="checkbox"/> Tour 16 Schools Tour |
| <input type="checkbox"/> Tour 5B Medical Library Tour | <input type="checkbox"/> Tour 17 School and Joint Use Libraries Tour |
| <input type="checkbox"/> Tour 6 Parliamentary/Academic Law Library Tour | |
| <input type="checkbox"/> Tour 7 More Legal Libraries Tour | |

Library Tours subtotal \$ _____

Social Functions

To assist with catering please indicate your intentions. (Failure to do so will be registered as non-attendance)

Yes, I/We will attend the:

- First Timers Dinner** (First-timers only, at own cost)
Tuesday 15 September
- Welcome Reception** (Inclusive for Full registrations)
Tuesday 15 September
- Welcome Reception** (Additional)
Tuesday 15 September
Cost per person \$50.00
Additional social tickets are required for:
Day and Student Day Registrations and guests Number: _____
- Conference Dinner** (Inclusive for Full registrations)
Thursday 17 September
- Conference Dinner** (Additional)
Thursday 17 September
Cost per person \$120.00
Additional social tickets are required for:
Day and Student Day Registrations and guests Number: _____
- Farewell Drinks** (Inclusive for Full registrations)
Friday 18 September
- Farewell Drinks** (Additional)
Friday 18 September
Cost per person \$30.00
Additional tickets are required for:
Day and Student Day Registrations and guests Number: _____

Social Function subtotal \$ _____

Travel

It is recommended that you make your travel bookings as early as possible to ensure availability of your flight preferences and to take advantage of attractively priced special deals. Please complete your flight requirements below and a consultant from All Occasions Travel, a member of the Travelscene / AMEX Group, will contact you to finalise your booking and advise the final cost of the fare.

Departing from _____

Desired departure date _____

Desired departure time _____

Desired return date _____

Desired return time _____

Frequent Flyer number _____

Number of persons _____

Travel Terms & Conditions

Your dedicated Travel Consultant will advise service fees applicable, at the time of booking.

Travel Insurance

We strongly recommend Travel Insurance for your protection in case of unforeseen circumstances - e.g. cancellation fees, medical hospital and dental, luggage, legal liability.... and more.

Policy type: Individual policy Annual Business policy
 I do not require Travel Insurance

Please forward a brochure: by post by email

Accommodation Options

All Occasions Management has reserved accommodation at a range of hotels. To access these rooms at the Conference rate, all rooms must be booked through All Occasions Management. Rooms will be allocated strictly on first-come-first-serve basis.

Arrival Date: _____

Departure Date: _____

Estimated time of arrival: _____

Name of person(s) sharing: _____

Single Double Twin

Smoking Non-smoking

Please indicate your hotel preference (1,2,3) below.

Hyatt Regency Adelaide

___ \$240.00 per night–King Room

Sebel Playford Adelaide

___ \$229.00 per night–Playford Guestroom

___ \$249.00 per night–Deluxe Guestroom

Stamford Plaza Adelaide

___ \$215.00 per night–Superior Run of House Rooms

Miller Apartments

___ \$179.00 per night–1 Bedroom Apartment Deluxe

___ \$235.00 per night–2 Bedroom Apartment Deluxe

Oaks Embassy Apartments

___ \$170.00 per night–1 Bedroom Apartment

___ \$230.00 per night–2 Bedroom Apartment

Oaks Horizons Apartments

___ \$170.00 per night–1 Bedroom Apartment

___ \$ 227.00 per night–2 Bedroom Apartment

Holiday Inn Adelaide

___ \$190.00 per night–Standard Deluxe Room

Mercure Grosvenor Hotel

___ \$180.00 per night–Standard Queen Room

___ \$180.00 per night–Standard Twin Room

___ \$210.00 per night–Deluxe Queen Room

Accommodation subtotal \$ _____

- I agree to the registration and accommodation Terms and Conditions outlined on page 14 & 15 of this document. *(your registration will not be processed if you do not agree to the Terms and Conditions)*

Partner Tours & Pre/Post Conference Tours

- I would like to be contacted regarding Partner Tours and/ or Pre/Post Conference Tours. *(Tours information can be found on the conference website <http://conferences.alia.org.au/libtec2009/>)*

Payment

Registration \$ _____

Library Tours \$ _____

Social Functions \$ _____

Accommodation \$ _____

(equal to 1 night's deposit only)

TOTAL \$ _____

Please Note: FULL PAYMENT is required prior to the commencement of the Conference. Admission to the Conference and all Social Functions will be refused if payment has not been received.

Payment or payment advice must accompany this form and may be made by:

- Cheque or money order payable to "Australian Library and Information Association Lib Tech Conference"
- Electronic Funds Transfer to Library Tech Conference, Commonwealth Bank Australia, BSB 062-905, Account Number 1014 9807

To allow us to identify your EFT payment, please enter your surname as the Statement reference. A remittance advice must also be forwarded by email or fax to All Occasions Management.

- Please debit my credit card for the above total*
- MasterCard Visa
 Diners American Express

Card holder's name as it appears on the card:

Card Number

Expiry Date

Signature

* Accounts paid by credit card will incur a processing fee of 2.5% for Visa and Mastercard, 3.5% for AMEX and 4.5% for Diners card. Please note that debits to your credit card will appear as "All Occasions Group" on your statement.

Please forward this form together with payment to:

ALIA Library and Information Technicians Conference 2009
C/- All Occasions Management
41 Anderson St
THEBARTON SA 5031
Facsimile: 08 8125 2233
Email: conference@aomevents.com