

10th Asia Pacific

Special, Health & Law Librarians' Conference

24–27 August 2003

ADELAIDE CONVENTION CENTRE



celebrate the future

Registration Brochure

Online registration:

<http://www.alia.org.au/conferences/shllc/2003/index.html>



Australian Library and Information Association



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Organising Committee

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Royal Adelaide Hospital/IMVS

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SA Dept of Human Services

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Treasurer

Dianne Thompson
Legal Services Commission of SA

Conference Venue

Adelaide Convention Centre,
North Terrace, Adelaide, SA 5000



10th Asia Pacific Special, Health & Law Librarians' Conference

YOUR INVITATION TO JOIN US

On behalf of the Conference Organising Committee, I am very pleased to invite you to the 10th Asia Pacific Special, Health and Law Librarians' Conference.

This year, the Conference returns to South Australia, and will be held in the newly extended Adelaide Convention Centre. Known as the city of food and wine, Adelaide offers the buzz, culture and convenience of a capital city combined with a relaxed Mediterranean climate.

The theme of the Conference 'celebrate the future' invites you to embrace the challenges and opportunities provided by the fast moving technologies with which we all work. We have a full programme of sessions, with excellent keynote speakers, and speakers from most states in Australia and some nearby countries. We have also included time for library tours.

We're delighted to have the support of so many sponsors and we welcome the trade exhibitors to the conference, some of whom will be conducting vendor presentations during the lunch breaks.

Our 'celebrate' theme is reflected in the social programme which we feel is a major part of the networking and 'catching up' during the conference. The opening reception on Sunday night, and the informal reception at the newly renovated State Library of South Australia on Monday night are included in the full registration. Attendance at the Conference Dinner on Tuesday night is also included in full registration, as we feel that the dinner is one of the key opportunities for us all to get together during the conference. To ensure that the Conference is as affordable as possible, we've not raised the fees from those charged for the 9th conference in Melbourne in 2001.

There are a number of satellite events both before and after the conference. These have been arranged independently of the conference. To attend these, you'll need to register with them separately. Don't forget that the Kinetica Annual User Meeting will be held in Adelaide at the end of the week preceding our conference. If you are attending both, it will allow you the weekend to enjoy Adelaide's attractions, including the nearby wine regions both north and south.

Please join us at the conference in August and stay on to enjoy the beauty of Adelaide. We all look forward to seeing old friends and meeting many new ones.

Philip Keane
Conference Convenor



SPONSORS

We gratefully acknowledge the support of the following sponsors of the Conference:



Attorney-General's
Department
(South Australia)

SPONSORS

Major Sponsors

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Attorney-General's Department (SA)
LexisNexis
Ovid Technologies
Thomson Gale

TRADE DISPLAYS

An exhibition of suppliers to libraries will be held in the Exhibition Hall and will be an integral part of the Conference. Morning and afternoon refreshments and lunches will be served in the exhibition area. Companies interested in participating in the exhibition should contact the Convention Secretariat by phone on 08 8363 1307, by fax on 08 8363 1604 or via email at librarians@fcconventions.com.au

List of Exhibitors

ALIA
BioMed Central
Blackwell Publishing
CCH Australia Ltd
Civica
DA Information Services
Dunn and Wilson
EBSCO Information Services
Elsevier Science
Health Communication Network (HCN)
Infotrieve Australia Pty Ltd
InfoVision Technology
Law in Print
Legal Library Services
LexisNexis
Management First (Emerald)
Maxus Australia Pty Ltd (formerly Triad Data Magic Pty Ltd)
National Library of Australia
Ovid Technologies Inc
ProQuest Information & Learning
Ramsay Group Pty Ltd
RMIT Publishing
Softlink Australia Pty Ltd
Swets Blackwell
The Federation Press
Thomson Gale
Thomson Legal and Regulatory
Thomson ISIS

Important Dates

- Close of early bird registrations
15 July 2003
- Final date for accommodation
bookings 25 July 2003

LIBRARY TOURS

Tuesday 26 August, 3.45 pm–5.30 pm

Short guided tours of local libraries will be offered during the late afternoon (and possibly at other times if interest warrants it). Numbers will be limited so if you wish to participate please indicate your preference on the registration form.

Tour 1: Defence Science and Technology Organisation DSTO Library

Join us on a tour of the largest special library in South Australia. Explore a collection that is rarely open to the public and that is a centre of excellence in many aspects.

Tour 2: Cross-stitch and Something Fishy

Marvel at the richness of fabrics and designs contained in the library collection and museum of the Embroiderer's Guild of South Australia, then on to discover a new meaning to the word Fishnet by visiting a library with a difference at the South Australian Aquatic Sciences Centre, situated at one of Adelaide's premier beaches.

Tour 3: Corporate Libraries of Adelaide

Corporate Libraries are largely integrated into the daily workings of their corporations. View how this is reflected in the architecture of Minter Ellison Lawyers, Santos and Phillips Fox Lawyers libraries.

Tour 4: Libraries of North Terrace 1

Join us on a scenic walk along North Terrace in the city and discover the rich range of special libraries in the University precinct of Adelaide. This tour will visit the University of Adelaide Law School library and then the library of the CSIRO Health Sciences & Nutrition division.

Tour 5: Libraries of North Terrace 2

Join us on a scenic walk along North Terrace in the city and discover the rich range of special libraries in the University precinct of Adelaide. This tour presents library materials and exploration artefacts from the collection of the Royal Geographical Society of South Australia that is housed at the State Library of SA, and then the treasure trove of items from the library at the Art Gallery of South Australia.

Tour 6: Specialist Collections

Löhe Memorial Library at the Luther Seminary and the Botanic Gardens of Adelaide & State Herbarium Library.

Tour 7: Law Court Libraries

Tour the libraries of the Supreme Court of South Australia and the Federal Court of Australia.

Tour 8: Gruesome Historical Medical Paraphernalia

Enjoy a walk along North Terrace before being shocked by some grisly medical 'treasures' from the RAH/IMVS library, then bus to South Terrace to view some antique and no doubt startling medical equipment used on babies and children which are contained in the historical collection at the Child and Youth Health library.

Conference Homepage

For further conference information and updates as final programme details are confirmed, go to

<http://www.alia.org.au/conferences/shllc/2003/index.html>

The website contains abstracts, more details of satellite events and links to sponsors websites.



KEYNOTE AND INVITED SPEAKERS

Marianne Broadbent



Dr Marianne Broadbent is Group Vice President, Gartner, the world's largest advisor on the business uses of information technology. Marianne leads the global research and business development team for Gartner's Executive Programmes which has a membership base of over 1,700 Chief Information Officers worldwide. Marianne works extensively as an advisor and advice broker with business and IT executives and management teams. Her particular areas of interest and expertise are the fusion of business and technology strategies and investments, the dynamics of the business value of IT, and the governance and management of business-driven IT, particularly in international environments.

Marianne was previously a professor in the Management of Information Systems at the Melbourne Business School, University of Melbourne, Visiting Researcher at Boston University, and Head of the Department of Information Services at the Royal Melbourne Institute of Technology. She is co-author of the book *Leveraging the New Infrastructure: How Market Leaders Capitalise on Information Technology* (Harvard Business School Press, 1998) and has won two international 'Best Paper' awards. Marianne has also led her own consulting firm and is a Fellow of the Australian Institute of Company Directors.

Sue Myburgh



Sue is the Programme Director of the Master of Arts (Knowledge Management) and the Master of Arts (Internet Communication Strategies) at the University of South Australia. These courses cover the broad areas of Strategic Information Management and Knowledge Management, with a focus on Information Retrieval. Her current research interest is information seeking behaviour on the Web. Her expertise in the area of Information Management has been wide and varied, covering theory and practice across four continents (South Africa, North America, Australia and South-East Asia) for over two decades. She has published widely in the areas of knowledge management, records management, strategic information management, and gender and technology. She is also Foundation Director of the new Centre for Internet Studies. This Centre was established in order to recognise that a new discipline has emerged at the intersection of the disciplines of Information, Communication and Cultural studies.

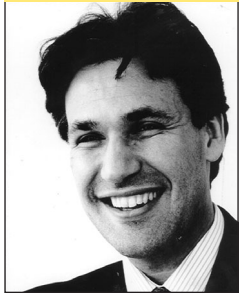
David Snowden



David Snowden is the Director of IBM's Centre for Action Research in Organisational Complexity (CAROC). He was formerly a Director in the Institute for Knowledge Management where he led the Institute's programmes on complexity and narrative as well as taking geographic responsibility for the Institute's activities outside the Americas. One of the founders of organic knowledge management, he pioneered the use of story techniques as a means of knowledge disclosure and a key aspect of creating a knowledge strategy. His subsequent work has taken him into the integration of learning and knowledge using models derived from complexity science and the development of advanced techniques for the management of informal communities and the simulation of social networks. A gifted speaker and educator, he is in regular demand as a keynote speaker worldwide. His master classes in a variety of subjects both public and private are highly rated and regularly sell out. David was a keynote speaker at the 2002 BIAL Conference in Liverpool.

KEYNOTE AND INVITED SPEAKERS

Richard Susskind



Professor Richard Susskind has specialised in the use of IT by lawyers and other professionals for over 20 years. He is currently an independent adviser to national governments and to major professional firms. He lectures internationally and has been invited to speak in over 40 countries. In 1998, he was appointed IT Adviser to the Lord Chief Justice of England. Richard's fourth and fifth books, *The Future of Law* (Oxford University Press, 1996) and *Transforming the Law* (Oxford University Press, 2000) are both legal best sellers around the world. He is Professor of Law at Gresham College, London, a position that dates back to 1597. Richard is a law columnist for *The Times*. He has a First Class Honours degree in law from Glasgow University and a doctorate in law and computers from Balliol College, Oxford. Richard was awarded an OBE in the Millennium New Year's Honours List for services to IT in the Law and to the Administration of Justice.

Simon Tupman



Simon is an author, conference speaker, workshop leader, and facilitator. Since leaving behind a career as UK criminal lawyer, he has gone on to become one of Australia's leading experts in the fields of leadership development and communication. Today, Simon works with a variety of organisations and audiences around the world, notably in Australia, New Zealand, the United States and the United Kingdom. He is the author of *Why Lawyers Should Eat Bananas* (2000), the best-selling business and professional development guide for lawyers and other professionals looking to achieve more in life. Born in the United Kingdom, Simon holds degrees from Nottingham Trent University (BA), City University Business School (MBA) and is a Solicitor of the Supreme Court of England and Wales. He is also an Accredited Professional Speaker of the National Speakers Association of Australia.

Linda Watson



Linda Watson is Director of the Claude Moore Health Sciences Library, University of Virginia at Charlottesville. She has just completed her year as President of the Medical Library Association, and is currently serving as Past-President, Medical Libraries Association. Among many appointments, Linda Watson has served the MLA as Board member (1996–99), Treasurer (1997–1999) and has served as chair of the National Programme Committee. She has also served as editor of MLA News 'Media News' column, as chair of the National Programme Committee, and as chair of the ISI/Frank Bradway Rogers Information Advancement Award Jury. A Distinguished Member of the Academy of Health Information Professionals (AHIP), Watson is a recipient of MLA's Mid-Atlantic Chapter Librarian of the Year Award. Linda began her medical library career in 1975 at the National Library of Medicine where she held several management positions until 1985. Linda is currently (2002–2005) a member of the National Library of Medicine PubMed Central National Advisory Committee. Her keynote address will cover the recent developments in PubMed, PubMed Central and the future developments planned for these services.

PROVISIONAL CONFERENCE PROGRAMME

Sunday 24 August

4.00–8.00 pm Registration Desk opens

5.30–7.30 pm Welcome Reception

Monday 25 August

THE DIGITAL FUTURE

8.00 am Registration Desk opens

9.00 am Opening Ceremony

9.30 am **Opening Keynote Speaker**
Marianne Broadbent, Gartner Group

10.30 am Morning Tea

11.00 am CONCURRENT SESSIONS

1A DIGITAL LIBRARIES

- Creating Digital Libraries: A Model for Digital Library Development
Amanda Magnussen, IP Australia
- Through the Looking GLASS: The Path to a Successful Inter-Library Loan Consortium
Fairlie Stanish, NSW Teachers Federation and Lyn Nasir, Office of Equal Opportunity (NSW)
- Creating Digital Futures Together: Collaboration Between the National Library and Australian Libraries
Roxanne Missingham, Resource Sharing Branch, National Library of Australia

1B PROFESSIONAL FUTURES

- New Information Professionals
Sue Myburgh, University of SA
- Two Different Approaches to Mentoring New Library and Information Professionals: Chardonnay or Shiraz
Gillian Hallam QUT, Carol Newton Smith UWA and Chris Gissing ourbrisbane.com
- Library and Information Science Education for the Knowledge Age: Update on This Important ALIA Project
Christine McKenzie, ALIA

1C PORTALS & SERVICE

- Librarians and Electronic Document Management—A Learning Curve
Judy Thompson and Necia Agnew, Dept of Industry, Tourism and Resources
- So, an Engineer, a Lawyer and a Librarian Go Into a Subject Gateway...or Engaging Your User Community in a Virtual Environment
Nicole Clark, University of Queensland
- Just browsing thanks: subject access to CSIRO's web
Cynthia Love, CSIRO
- Streamlining the daily news clipping process
Norma Tovey, Maxus Australia

12.30 pm Lunch & Publishers Sessions

2.00 pm CONCURRENT SESSIONS

2A LEGAL ISSUES

- Both Sides Now
Francis Johns
- Privacy and IT issues for information professionals
Kent Grey, Minter Ellison Lawyers
- International Legal Developments
Andreas Schloenhardt, University of Adelaide

2B INFORMATION EVALUATION

- Enhancing End User Searching of HealthInSite
Jill Buckley Smith, HealthInSite Editorial Team
- More Than a Collection of Electronic Resources? A Look at Health Libraries in the Era of CIAP
Gillian Wood, NSW Health Department
- Quality Criteria Models Used to Evaluate Health Websites
June Anderson, Monash University

2C SERVICE LEVEL AGREEMENTS

- Shared Funding of Teaching Hospital Libraries: Developing a Formula
Bronia Renison, Townsville Health and John McKinlay, James Cook University
- Implementing Library Service Agreements: The Experience of Australian Health Libraries
Lindsay Harris, The Queen Elizabeth Hospital
- The Information Specialist in the Clinical Team: Building Expertise in Evidence-Based Healthcare
Ruth Foxlee, Herston Medical Library

3.30 pm Afternoon Tea

4.00 pm **Keynote Speaker: Law**
Richard Susskind, UK (by videoconference)

5.00 pm Close of Sessions

5.30–7.30 pm **Tour and Cocktails**
State Library of South Australia

Tuesday 26 August

CELEBRATING OUR SKILLS

8.00 am Registration Desk opens

8.30 am Publishers Sessions

9.00 am **Keynote Speaker: Health**
Linda Watson, Director of Health Sciences Library, University of Virginia

10.00 am Morning Tea

10.30 am CONCURRENT SESSIONS

3A REMOTE USERS & TRAINING

- Community-based Users: A Neglected Species? The Southern Health (SH) Experience
Marijana Bacic, Southern Health Library Network
- Cheap and Easy Ways to be Everyone's Personal Trainer: Tried and Tested Options for Producing Library Tutorials Using Audio and Video
Sue Porter and Jason Scimming, La Trobe University



PROVISIONAL CONFERENCE PROGRAMME

CONCURRENT SESSIONS cont

- Travel, Training and 'Warmware': Critical Success Factors for Utilising the Queensland Health Clinicians' Knowledge Network at a Distance

Janet Iffinger, Health Sciences Library

3B TRAINING LAWYERS

- Teach Yourself Legal Research: An Online Tutorial
Lynette Falconer and Yvonne Wilcox, UNSW Law Library
- How to Train Lawyers in Legal Research—Legal Research is an Art!
Natalie Wieland, Bliss Consulting
- Training as Library Customer Service—Libraries and Learning Should Go Hand-in Hand, But Who has a Handy Training Theory?
Jan Harrison, Sparke Helmore Solicitors

3C EVIDENCE-BASED HEALTH

- A Career Opportunity: Clinical Specialist Librarian
Ann Andrew, Central Gippsland Health Service
- A Pilot Application of the Value Toolkit: Assessing the Impact of Information Services to Clinicians in Regional Queensland
Patrick O'Connor, Yangulla Centre and Margie Wallin, Mackay Health Service
- Librarians, Doctors and Ward Rounds: Interesting Findings from the NICS Clinical Evidence Researcher Study
Ruth Sladek, Repatriation General Hospital
- Evidence-Based Practice and Information Literacy: A Perfect Partnership
Karen Joc, University of Queensland Library

12.00 pm Lunch & Publishers Sessions

2.00 pm **Plenary Session**
Lesle Symes Memorial Lecture

3.00 pm **AGMs**

3.45 pm **Afternoon Tea**

3.45–5.30 pm **Library Tours and/or Facilitated Open Discussions**

7.30 pm **Conference Dinner**
Adelaide Convention Centre

Wednesday 27 August

KNOWLEDGE MANAGEMENT AND SERVICE EXCELLENCE

8.00 am **Registration Desk opens**

8.30 am **Publishers Sessions**

9.00 am **Keynote Speaker**
David Snowden, Director of IBM's Centre for Action Research in Organisational Complexity

10.00 am **Morning Tea**

10.30 am **CONCURRENT SESSIONS**

4A KNOWLEDGE MANAGEMENT

- Overview
Sue Myburgh, University of SA
- Applying Knowledge Management in Law Firm Alliances
Heather Carine, Hunt & Hunt Lawyers
- Sharing Knowledge: A Key to Lift Up People Life Through Science
Tjempaka Sari Hartamo, Indonesian Institute of Sciences (LIPI)

CONCURRENT SESSIONS cont

4B LEGAL PUBLISHING SESSION

- An Exploration of the Future Directions of Legal Publishing. Chaired by Helen Wallace, University of WA

4C BEST PRACTICE

- Accountability and Accreditation for Special Librarians: It Can Be Done!
Brigitte Glockner, Women's & Children's Health Service
- Reviewing Your Future
Patricia Aguado, Gardiner Library Service and Leanne Cummings, Queensland Police Service
- Creating a Vision—Determining Our Future: A Case Study in Building, Developing and Adapting a Special Library
Louise Arkles, Philanthropy Australia

4D PROFESSIONAL MANAGEMENT

- What Can We Do For You? Embracing New Business in a Competitive Library World
Jane Bishop and Miriam Saunders, DSTO Research Library
- Relocating Your Library
Suzanne Lewis, Central Coast Health
- Managing Language
Sherrey Quinn, Libraries Alive! Pty Ltd

12.00 pm Lunch & Publishers Sessions

2.00 pm **CONCURRENT SESSIONS**

5A COMPETITIVE INTELLIGENCE

- Panel to be confirmed

5B CUSTOMER SERVICE

- Just for You – Just in Time: Customer Service in a Specialised Government Library
Helen Hennessy, Office for the Commissioner of Public Employment, Adelaide
- Targeting Our Clients: The Development of Information and Library Service Products for Agricultural Extension Officers in NSW Agriculture
Sally Anderson, NSW Agriculture
- Information Literacy in Practice in a Small Specialist Library Environment: the Australian Consumers Association
Katherine Raper, ACA

5C CHANGE MANAGEMENT

- Shifting Sands – The Ideal Foundation for a Successful Library and Information Service
Cate Dawson, Multiple Sclerosis Society of New South Wales
- Developing a New Business Information Service in Alignment with Cultural Change in a Major Financial Services Company
Therese Bendeich, ING Australia
- Dragging Your Organisation into the 21st Century: Introducing Online Services the Hard Way. A Case Study
Dianne Thompson, Legal Services Commission of SA

3.30 pm **Afternoon Tea**

4.00 pm **Closing Keynote Speaker**
Simon Tupman

5.00 pm **Closing Remarks & Farewell**

SATELLITE EVENTS

Information about the following meetings and workshops is provided purely as an information service to both the organisers of the events and delegates who may wish to combine attendance at one of the events with their participation in the conference. The Conference Secretariat is unable to take bookings or provide further information about each event—please make contact directly with the organisers of the individual event if you wish to obtain further information or register for them. Additional information will also be posted on the website as it becomes available.

20–22 August (previous Wed–Fri)

Evidence Based Clinical Practice Workshop

Cost: \$330.

Further information: Kylie Ward, Administration Officer, ACEBCP.

Ph: 08 8204 6061, email: kylie.ward@fmc.sa.gov.au

Details: <http://www.acebcp.org.au> to download the full programme.

24 August (Sunday)

Finding Answers to Clinical Questions:

Time: 9.00 am–1.00 pm

Cost: \$45 ALIA members; \$90 non-members

Further information: <http://www.alia.org.au/groups/healthnat/activities/>

Ruth Sladek. Ph: 08 8275 1969, email: Ruth.Sladek@rgh.sa.gov.au

Building Relationships with Vendors

Time: 9.30 am–4.30 pm

Cost: \$198 ALIA or CAVAL members; \$220 non-members

Further information: <http://www.caval.edu.au>

Eve Cornish Ph 03 9459 2722 email: evvec@caval.edu.au

28 August (Thursday)

Basics of Electronic Indexing

Time: 9.00 am–12.00 noon

Cost: \$70 ALIA members; \$110 non-members

Further information: <http://www.alia.org.au/groups/healthnat/activities/>

Prue Deacon. Ph: 02 6289 7505, email: prue.deacon@health.gov.au

MeSH and The Health and Ageing Thesaurus

Time: 1.00 pm–4.30 pm

Cost: \$80 ALIA members; \$120 non-members

Further information: <http://www.alia.org.au/groups/healthnat/activities/>

Prue Deacon. Ph: 02 6289 7505, email: prue.deacon@health.gov.au

PDA Workshop

Time: 9.00 am–12.30 pm

Cost: \$90 ALIA members; \$150 non-members

Further information: <http://www.alia.org.au/groups/healthnat/activities/>

Mary Peterson. Ph: 08 8222 5443, email mary.peterson@imvs.sa.gov.au

How to train legal personnel in legal research

Time: 9.00 am–4.30 pm

Cost: \$385.00 (10% discount for ALLG Members)

Further information: <http://www.blissconsulting.com.au>

Natalie Wieland. Ph: 03 9429 7197, email: bliss@blissconsulting.com.au

ASSIG Seminar

ebooks and ejournals : the way ahead

Time: 1.00 pm–4.30 pm

Cost: \$60 ALIA members; \$90 non-members

Further information: <http://www.alia.org.au/groups/acqsa/activities/>

Jenni Jeremy Ph 08 8303 0318 email: jenni.jeremy@unisa.edu.au

From Information Centre to Knowledge Nexus

Time: 9.30 am–4.30 pm

Cost: \$198 ALIA or CAVAL members; \$220 non-members

Further information: <http://www.caval.edu.au>

Eve Cornish Ph 03 9459 2722 email: evvec@caval.edu.au

SOCIAL PROGRAMME AND OPTIONAL TOURS

Barossa Valley – Optional Tour

Sunday 24 August, 8.30 am–5.30 pm

Experience the wines, foods, scenery and history of the world-famous Barossa Valley. The tour will visit two award-winning wineries and a historic home and allow time for a stroll in Tanunda. Delegates will be collected from and returned to the Adelaide Convention Centre.

Inclusions: Coach, morning tea, wine tasting, lunch and admission fee.

Cost: \$68

Welcome Reception

Sunday 24 August 2003, 5.30 pm–7.30 pm

Venue: Adelaide Convention Centre

Dress: Smart casual

Cost: Included in full registration. All delegates must indicate on the registration form if they will be attending this function. Additional tickets for accompanying persons can be purchased at \$50.

State Library of South Australia

Monday 25 August, 5.30 pm–7.30 pm

Cost: Included in full registration. All delegates must indicate on the registration form if they will be attending this function. Additional tickets for accompanying persons can be purchased at \$40.

Located on North Terrace a few minutes away from the Convention Centre, the State Library unveils its new building in July 2003. Take the opportunity during your visit to Adelaide to join your colleagues on a tour of the new facilities, followed by a glass of wine and cocktail food.

Bush Tucker – An Early Morning Walk

Tuesday 26 August, 7.00 am–9.00 am

Cost: \$50 per person includes guide, bush tucker breakfast and transfers

This early morning walk meanders through the Adelaide Botanic Garden. An Aboriginal guide introduces participants to the culture of her group and the traditional ways in which they used native plants for food, medicine, shelter and artefacts. A bush tucker tasting is part of the experience.

Conference Dinner

Tuesday 26 August, 7.30 pm–11.30 pm

Venue: Adelaide Convention Centre

Dress: Smart casual

Cost: Included in full registration. All delegates must indicate on the registration form if they will be attending this function. Additional tickets for accompanying persons can be purchased at \$90.

The after-dinner speaker will be Mem Fox, author of *Possum Magic* and other well-known children's books. The cost of the ticket includes a three-course dinner, specially selected South Australian wines and a band.

Partners

Partners are very welcome to attend all the social functions and are able to buy tickets at the costs indicated. Tourist information on day tours in and around Adelaide will be freely available at the Registration Desk. For pre- and post-conference touring please contact the South Australian Travel Centre by phone on 1300 655 276 or visit the web site of the South Australian Tourism Commission: <http://www.southaustralia.com>

GENERAL INFORMATION

Venue

Adelaide Convention Centre is located in the heart of the city of Adelaide on the banks of the Torrens River only 15 minutes drive from Adelaide Airport. The Centre is a purpose-built convention complex with all facilities under one roof and state of the art technical facilities. The venue is close to the commercial and entertainment centre of the city, adjacent to the Adelaide Casino and parklands. The location offers excellent opportunities to explore the shops and nightlife of Adelaide.

Adelaide enjoys a well-deserved reputation for its Mediterranean climate and broad cultural atmosphere. It is regarded as the best-planned city in Australia with its gracious Edwardian and Victorian buildings surrounded by parklands and tree-lined boulevards. Street-side restaurants and cafes abound, featuring cuisines of all types and extensive wine lists covering the region's award-winning red and white wines. The city is close to the famous wine growing districts of South Australia in the Adelaide Hills, McLaren Vale and the Barossa Valley.

Registration Desk

The Registration Desk will be located in the Main Foyer of the Adelaide Convention Centre. It will be open at the following times:

Sunday 24 August	4.00 pm–8.00 pm
Monday 25 August	7.30 am–6.00 pm
Tuesday 26 August	8.00 am–6.00 pm
Wednesday 27 August	8.00 am–5.00 pm

Contact numbers at the Adelaide Convention Centre are:

Telephone:	08 8212 4099
Facsimile:	08 8210 6801
Conference Manager: (a/h)	0414 828 731

Special Requirements

Please indicate any special dietary or other requirements on the Registration Form.

Child Care & Baby Sitting Services

Most of the major hotels have links with reputable accredited babysitting agencies and can make reservations for you if given advance warning. If you think that you may require a babysitter for children during one of the functions, please include details and these will be passed on to the relevant hotel. Any babysitting or child care is at the delegate's own cost.

Liability

In case of industrial disruption or other external events causing disruption to the Conference, ALIA, the Conference Organising Committee and Festival City Conventions Pty Ltd accept no responsibility for loss of monies incurred by delegates.

Privacy

Personal information, as defined under the national privacy legislation, The Privacy Amendment (Private Sector) Act 2001, will be treated in accordance with the National Privacy Principles and only shared with related or third parties in accordance with those principles.

Please complete the section of the registration form relating to privacy if you do not wish your personal information to be included in the published Participant List to be distributed to delegates and exhibitors at the Conference.

REGISTRATION

Registrants are advised to read through the following information before completing the Registration Form. All those wishing to attend must complete the form and return it with full payment, as indicated on the form. Each registrant must complete a separate form (photocopies are acceptable). All prices are quoted in Australian dollars and include GST.

Registration Fees	Early Bird	Standard
	By 15 July 2003	After 15 July 2003

Registration fees

Full Member	\$650	\$750
Full Non-member	\$870	\$970
Full-time Student	\$200	\$250

Day registration fees

Day Member	\$300	\$350
Day Non-member	\$520	\$570

Full Member, Non-Member and Student Registration includes:

- entry to all sessions and trade displays
- morning and afternoon teas and lunches
- the Welcome Reception, Cocktails at the State Library and the Conference Dinner
- a satchel, copy of the handbook and Conference Papers on CD

Day Registration includes:

- entry to all sessions and trade displays on the day of attendance
- morning and afternoon tea and lunch on the day of attendance
- a satchel, copy of the handbook and Conference Papers on CD

Day delegates are welcome to attend any of the social functions by purchasing tickets at the individual cost quoted.

Member registration fees are available to members of ALIA, NZLIA, ASA, RMAA, ASLA, CSEAL, ALLG, and corresponding overseas associations. Please indicate on the form which association you are a member of.

Cancellation Policy

Cancellation must be made in writing to the Secretariat. Cancellations received prior to 2 August 2003 will be refunded less an administration fee of \$100. Cancellations made after this date will not be eligible for a refund, although registrations are transferable. Accommodation deposits may be refunded up to two weeks before the arrival date. After this time any accommodation refund will be at the discretion of the hotel concerned.

CONFERENCE SECRETARIAT

Any enquiries should be addressed to:

10th Asia Pacific Special,
Health and Law Librarians' Conference Secretariat
PO Box 949, KENT TOWN SA 5071 AUSTRALIA

Phone: 08 8363 1307 (Within Australia)
+61 8 8363 1307 (International)

Fax: 08 8363 1604 (Within Australia)
+61 8 8363 1604 (International)

Email: librarians@fccconventions.com.au



ACCOMMODATION

Accommodation has been block booked at the hotels listed below but bookings must be made through the Conference Secretariat. Please state your arrival and departure dates, and enclose one night's accommodation payment with your registration. This deposit will be forwarded to the hotel and you are responsible for paying the balance on departure. The deposit will be forfeited if you do not arrive on the specified date. Please note that the hotel will provide you at the end of your stay with a tax invoice for the total amount payable, included any deposit forwarded to the Secretariat to guarantee the booking. Please note all rates quoted are inclusive of GST.

If you wish to guarantee your accommodation reservation by credit card, please give details in Section 6 of the registration form. Your hotel will debit your card once you check in or if you fail to arrive on the nominated check in date.

Accommodation cannot be guaranteed after Friday 25 July 2003.

No accommodation bookings will be accepted by the Secretariat after this date but can still be made direct with the hotels (subject to room availability). All hotels are located either adjacent to or within easy walking distance of the Adelaide Convention Centre – shuttle transfers will not be provided.

Stamford Plaza Hotel (5 star)

150 North Terrace, Adelaide SA 5000 Ph: 1800 500 175 or 08 8461 1111

Rate: \$190 per room per night (single/double/twin)

Radisson Playford Hotel (5 star)

120 North Terrace, Adelaide SA 5000 Ph: 08 8213 8888

Rate: \$185 per room per night (single/double/twin)

Saville Park Suites (4 star-self catering apartments)

255 Hindley Street, Adelaide SA 5000 Ph: 08 8231 8333

Rate: \$132 for a superior studio (1 x Queen bed)

\$160 for a 2 bedroom apartment

The 2 bedroom apartments sleep 1 to 4 people and have 2 Queen size beds or 1 Queen size bed and 2 single beds. Please specify which format you prefer although the Secretariat cannot guarantee availability of the preferred option.

Corus Grosvenor Hotel (3 & 4 star)

125 North Terrace, Adelaide SA 5000 Ph: 08 8407 8888

Rate: (per room per night)

Sole/double occupancy \$145
(one queen size bed)

Superior rooms \$145 twin occupancy
(one single/one double bed)

Standard rooms \$115 single/twin/double

Hotel Adelaide

62 Brougham Place, Adelaide SA 5000 Ph: 08 8267 3444

Rate: \$125 per room per night (single/double/twin)

Important Dates

- Close of early bird registrations
15 July 2003
- Final date for accommodation
bookings 25 July 2003

Festival City Motel (3 star)

140 North Terrace, Adelaide SA 5000 Ph: 08 8212 7877

Rate:

\$100 single (incl continental breakfast) Limited number of rooms available

\$120 double (incl continental breakfast) Limited number of rooms available

\$130 twin (incl continental breakfast)

NB: 30 days cancellation policy at this hotel

Check in/out Time for Hotels

All hotels have a 2.00 pm check in-time and an 11.00 am check-out time. If you are arriving from overseas and your flights arrive before 2.00 pm, you may not be able to have early access to your room. If you require early access, it may be necessary to book and pay for the accommodation from the night before.

Airport Transfers

A taxi fare between Adelaide Airport and the Adelaide Convention Centre is approximately \$15–20. Skylink operates a transfer bus service from the airport to major hotels in the city for a cost of \$12 return trip or \$7 one way. Please visit the Skylink website for the current timetable <http://www.skylinkadelaide.com>

Travel Insurance

Registration fees do not include insurance of any kind. It is strongly recommended that all delegates take out their own travel insurance prior to coming to the Conference. The Conference Secretariat will not take any responsibility for any participant failing to insure. Please seek further information from your travel agent or airline in regard to this matter.

Disclaimer

The Conference Organising Committee reserves the right to amend the Programme. Updates to the programme will be posted on the Conference website so for further information visit <http://www.alia.org.au/conferences/shllc/2003/index.html>

Please read the brochure carefully, particularly registration inclusions and the cancellation clause. By registering for the Conference, delegates will be indicating their acceptance of these details.

MAP OF ADELAIDE





REGISTRATION FORM

Registration Form/Tax Invoice (ABN: 40 090 953 236)
(Please print clearly—one delegate per registration form—photocopy for additional delegates)

Online Registration is available at:
<http://www.alia.org.au/conferences/shllc/2003/index.html>

STEP 1: PERSONAL DETAILS

[For office use only] Reg No:

Title (eg Prof/Dr/Mr/Ms):	Phone (Office):
First Name:	Fax (Office):
(preferred name for name badge)	
Family Name:	Phone (Mobile):
Department:	Phone (Home):
Organisation:	Email:
Address:	Accompanying Person
.....	First name:
City:	Family name:
State: Postcode:	Special Requests (eg dietary requirements, disability, babysitting)
Country:

PRIVACY

[] I do **not** wish my personal details to be included in the Participant List to be distributed to delegates and exhibitors at the Conference.

STEP 2: REGISTRATION TYPE

Circle which Registration Fee applies, write this in step 5:

	Early Bird By 15 July 2003	Standard After 15 July 2003
Full Registration Fees (including all functions)		
Member	\$650	\$750
Non-member	\$870	\$970
Full-time student	\$200	\$250
Day Registration		
Day Member	\$300	\$350
Day Non-member	\$520	\$570
Circle which day	Mon Tues Wed	

To assist us in planning, circle which of the concurrent sessions you wish to attend:

Monday 25 August					
11.00-12.30	Session	1A	1B	1C	
2.00-3.30	Session	2A	2C	2C	
Tuesday 26 August					
11-12.30	Session	3A	3B	3C	
Wednesday 27 August					
11.00-12.30	Session	4A	4B	4C	4D
2.00-3.30	Session	5A	5B	5C	

Circle the Library Tour on Tuesday afternoon that you wish to attend:

Tour No.	1	2	3	4	5	6	7	8
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Please write which association you are a member of..... Member No:

STEP 3: SOCIAL PROGRAMME & OPTIONAL TOURS

(Please indicate attendance at social functions even if they are included in the registration fee)

NB: Welcome Function, and Conference Dinner in Full Registration only.

Social Programme	Full Delegate	Attending?	No. Additional Tickets	No.	Cost A\$
Welcome Reception (Sunday)	FREE	YES [] NO []	Additional tickets @ A\$50
State Library Reception (Monday)	FREE	YES [] NO []	Additional tickets @ A\$40
Conference Dinner (Tuesday)	FREE	YES [] NO []	Additional tickets @ A\$90
					Social Programme-Subtotal \$.....
Optional Tours			No. Tickets		Cost A\$
Bush Tucker Walk			No. tickets @ A\$50
Barossa Valley Tour			No. tickets @ A\$68
					Optional Tours-Subtotal \$.....
					TOTAL \$.....



STEP 4: ACCOMMODATION

(NB: No accommodation bookings will be accepted by the Secretariat after 25 July 2003)
Indicate accommodation preferences: All rates are room only (do not include breakfast—except where indicated).

	Single	Double	Twin	\$
Stamford Plaza Hotel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$190
Radisson Playford Hotel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$185
Saville Park Suites—studio	<input type="checkbox"/>	<input type="checkbox"/>	(1–2 people)	\$132
Saville Park Suites—2 bedroom apartment	<input type="checkbox"/>	<input type="checkbox"/>	(1–4 people)	\$160
Corus Grosvenor: superior rooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$145
Corus Grosvenor: standard rooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$115
Hotel Adelaide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$125
Festival City Motel (incl breakfast)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$100
			<input type="checkbox"/>	\$190
			<input type="checkbox"/>	\$185
			<input type="checkbox"/>	\$125
			<input type="checkbox"/>	\$130

If you wish to guarantee your accommodation reservation by credit card, please give details in Section 6. Your hotel will debit your card once you check in or if you fail to arrive on the nominated check in date. Please note that the hotel will provide a tax invoice for the total amount payable when you leave. Any deposit forwarded to the Secretariat will be included in this total.

Arrival Date: /2003 Departure Date: /2003
 No. Nights:
 Airline: Flight No:
 Arrival Time: Departure Time:
 I will be sharing my room with:

STEP 5: TOTAL PAYMENT DUE

Registration Fees (from step 2) \$.....
 Social Programme and Additional Tickets (from step 3) \$.....
 Accommodation Deposit (from step 4) \$.....
Total Due **\$.....**

STEP 6: METHOD OF PAYMENT

Australia has a Federal Goods and Services Tax (GST) of 10%. Overseas delegates are not exempt from paying this tax. All fees and costs quoted in the brochure are GST inclusive. ALIA is registered for GST—ABN 40 090 953 236. Tax invoices will be issued to all registrants following receipt of the registration form. All payments must be made in Australian Dollars only. Payment in any other currency will not be accepted. Forms will not be processed nor acknowledgements sent until payment is received.

Option A— I ENCLOSE A CHEQUE OR BANK DRAFT DRAWN ON AN AUSTRALIAN BANK
 (In Australian Dollars) made payable to:
10th Asia Pacific Special, Health and Law Librarians Conference 2003

Option B— PLEASE CHARGE MY CREDIT CARD (Tick appropriate box)
 Accommodation YES, I agree to my credit card details being forwarded to my chosen hotel to guarantee my reservation
 Registration Fee/Social Programme

Credit Card (circle type and complete details below) Visa Mastercard Bankcard

Credit Card Number:

(NB American Express and Diners NOT Accepted)

Cardholder's Name:

Home Address:

.....

Credit Card Expiry Date: Signature: Date:/...../.....

STEP 7: FORWARD THIS REGISTRATION FORM WITH PAYMENT TO:

10th Asia Pacific Special, Health & Law Librarians Conference Secretariat
 PO Box 949
 KENT TOWN SA 5071 AUSTRALIA
 Phone: 08 8363 1307 (Within Australia)
 Fax: 08 8363 1604 (Within Australia)
 Phone: +61 8 8363 1307 (International)
 Fax: +61 8 8363 1604 (International)
 E-mail: librarians@fcconventions.com.au

For Office Use Only:

Bank:
 Cheque No:
 BSB/Branch:
 Amount: \$
 A/C Name:
 Ref No:

We suggest you make a copy of this form for your own records. If payment has to be processed through a large organisation and may be delayed, please forward a copy of the registration form to the Secretariat. Registrations will only be acknowledged once payment has been received.